
CCG VOLUNTEERS NEWSLETTER

Issue 58

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CCG Volunteers Newsletter

NHS Leeds CCG

This fortnightly newsletter intends to bring you up to speed with any opportunities and news relevant to your role as a CCG volunteer.

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For any suggestions about how we can improve this newsletter please email Adam on adam.stewart1@nhs.net or Huma Malik on huma.malik@nhs.net

News – **UPDATES**

This section is about any news relevant to the CCG or CCG volunteers programme.

CCG volunteers newsletter – UPDATE

We hope everyone has had a lovely Christmas and New Year and is feeling refreshed ready for the new decade.

The next volunteer newsletter will be sent out **Wednesday 5 February 2020**.

If you have any questions about the frequency of the newsletter please feel free to email adam.stewart1@nhs.net or huma.malik3@nhs.net

Patient Assurance Group (PAG) –

This section is about any news or updates about PAG. Please note that this section will not include PAG papers as they will be sent separately by the Governance team at the appropriate time.

The next PAG, is scheduled for **Weds 5 February 2020, 6pm - 8pm**, at **Hinsley Hall, Headingley LS6 2BX**.

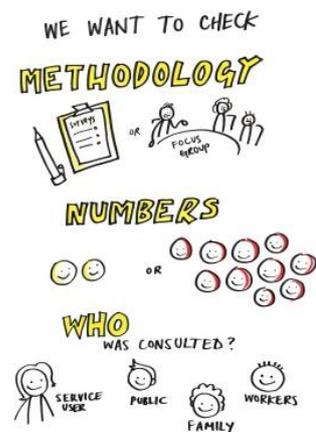
February's PAG

February's PAG will be a normal PAG meeting. We will be looking at an engagement plan for the development of Cardio and Pulmonary Rehabilitation Programmes.

Attending PAG

Although we already have four volunteers for each meeting, please do keep putting your name forward if you can do these dates, as we will try to ensure everyone gets a chance to attend as soon as possible.

If you would like to attend any of these PAG meetings, or you can no longer attend, please email caroline.mackay2@nhs.net



Date	Time	Venue	Volunteers available
5 Feb 2020	6pm – 8pm	Hinsley Hall	Leanne, John, Pauline, Vicky, Carol, Lewis, Yvonne
4 March 2020	10am – 12pm	WIRA House	Leanne, Kath, John, Tricia, Carol, Yvonne

We will be sending out dates for **2020/2021**, beyond the end of March, very soon.

Opportunities – **NEW/ACTION**

This section is for the current opportunities we have for volunteers to get involved in projects. If you are interested in any of the opportunities or would like more information, please contact the relevant person in the engagement team.



Leading change with people and communities event - **NEW**

NHS England/Improvement are hosting a free event around patient engagement. The conference is specifically for people working in engagement and participation within health and care and are the first events to be held as part of the Engagement Practitioners Network. The event will be held on:

- **Tuesday 25 February 2020: Manchester** (10.30am - 4.15pm) – [further information](#)

This free event will see more than 100 colleagues and partners from across the health and care sector coming together to explore the latest thinking about working in genuine partnership with people and communities. Together we will challenge traditional ways of thinking, share our tools and insights, and generate new ideas for change.

We will be launching the national [Engagement Practitioners Network](#) at these events. Find out more about how this new peer led network will help you to access the latest resources, support and thinking about working in partnership with people and communities.

Participants at these events will:

- Hear new thinking from radical thinkers and practitioners to inspire and challenge how we think about working with people and communities.
- Take-away information and resources about practical approaches to improving our work with people and communities in ways that genuinely transform relationships and services.
- Connect with colleagues old and new to share experiences and develop our thinking together.

ACTION – we're looking for **one** CCG Volunteer who can attend the event with one of the engagement team. We ask that together you write up a summary/blog of the event and present it at a future meeting/peer support session. If you're interested, please contact caroline.mackay2@nhs.net by **Tuesday 4 February 2020**, full arrangements (such as travel) will be confirmed with the those interested.

Current engagements – **UPDATES**/**ACTION**

If you are aware of other engagements that we have not listed, please get in touch with Adam or Huma and let us know and we will happily share in the next newsletter.

Any updates regarding our engagement projects can be found on our website on our consultations page: www.leedsccg.nhs.uk/get-involved/consultations/

Maternity and Neonatal Services in Leeds: Tell us what you think - UPDATE

Consultation Dates: **13 January 2020 – 5 April 2020**

We have started our consultation in Leeds around maternity and neonatal services. The consultation aims to do a number of things:

- To inform people about our plans to build two new hospitals at the LGI (Hospitals for the Future - <https://www.leedsth.nhs.uk/about-us/building-the-leeds-way/>)
- To share our plan to centralise maternity and neonatal services at LGI
- To inform people about our plans to develop a new, larger midwifery-led unit at LGI
- To ask people's views about where we provide hospital antenatal services in the future.

You can read all about the consultation on our website here:

<https://www.leedsccg.nhs.uk/maternityleeds/>

Our CCG volunteers have already played an important role in assuring our engagement plan for the consultation. Kath, Tricia, Carol and Francis all attended the PAG in December and gave us some really useful feedback. Following their feedback I have made the following changes to the engagement plan:

- Increased the amount of promotion we will do with young people (given that these changes will impact on them in the future)
- Translated the promotional postcards into the three top languages requested in maternity services (Romanian, Arabic and Tigrinian)
- Organised for translators for these languages to attend one of the consultation drop-in events
- Made it clearer in the consultation documents about what isn't changing
- Made it clearer in the consultation document about when people can expect to see things changing

The ongoing assurance for this engagement will be provided by the Leeds Maternity Voices Partnership (<https://www.mvpleeds.com/>); however there are some other things that **you can do as a CCG volunteer** to support this consultation. Please let me know which of the following you can do to support us:

I will fill in the survey as a member of the public	Yes/No	
I will promote the engagement with networks I am involved with	Yes/No	Please indicate which networks you will share this with and how
I will encourage friends and family to fill in the survey	Yes/No	
I will promote the consultation at my place of work	Yes/No	Please indicate your place of work and how you will promote the consultation
I will promote the consultation at my PPG	Yes/No	Please indicate your PPG and how they will support the consultation
I will promote the consultation on my personal social media account	Yes/No	

Please reply directly to me chris.bridle@nhs.net

UPDATE/ACTION – so far, we have only had **one** volunteer get in touch to tell us how they’re going to get involved and ask for copies of the survey to distribute. **Can we ask that all volunteers copy and paste the above table into an email and answer the questions in the table.** It’s really important that our volunteers support our engagements and consultations as it also gives a good view on what we’re working on. We’ve asked everyone within our own team to do the same.

As with the Urgent Treatment Centre engagement, if you require printed copies of any of the resources (all available to view on our website) please get in touch via your mentor.

Many thanks for your support.

Training and learning

This section is about any upcoming training available.

Training Sessions in 2020

We are currently in the process of booking in sessions for the following training sessions in 2020:

- Co-Production
- Patient Participation Groups (PPGs)
- Knowing Your Community

We will update the newsletter when these have been confirmed.

Other training sessions

There are a number of organisations that deliver training across the city. Many of these are available on the Voluntary Action Leeds (VAL) website (link below).

[Find training in the area on the Doing Good Leeds website](#)

If you find a course you think is relevant to your role as a CCG Volunteer, you can speak with your mentor if you would like to book on.

CCG Volunteers Peer Support - **UPDATE**

This section is about opportunities for CCG Volunteers to be involved in peer support. There will be updates around peer support meetings and other opportunities to liaise with fellow volunteers in order to support one another.

2020 - Peer Support Meetings

As decided in the meeting, future groups will be held **every three months** for now and a member of the engagement team will be there to provide support. This can change as the group becomes more established; we will work to support you on this.

UPDATE – You can view the notes from our first peer support session in October here: https://www.leedscg.nhs.uk/content/uploads/2020/01/2019_24Oct.pdf

The next group will be held on **Weds 22 January, 6-8pm** at **WIRA house**. If you can make this or if you need to send your apologies please can you email adam.stewart1@nhs.net

Resources

This section is about any information that would be relevant to your role, such as information about NHS, commissioning, etc. We will occasionally post recent reports and evaluations here also.

If you are aware of any resources that you would like to share with us or your fellow volunteers please send them to Adam adam.stewart1@nhs.net

1. **How NHS works** - King's fund video about how NHS works in England –

www.kingsfund.org.uk/audio-video/how-does-nhs-in-england-work

2. **Commissioning for outcomes – measuring what really matters**

www.health.org.uk/sites/health/files/MeasuringWhatReallyMatters.pdf

3. **Five Year Forward View (FYFV)**

<https://www.england.nhs.uk/wp-content/uploads/2014/10/5yfv-web.pdf>

4. **Leeds Health and Care Plan**

inspiringchangeleeds.org/ambition/lhcp/

5. **NHS Long Term Plan**

www.longtermplan.nhs.uk/

6. **NHS Leeds CCG - Strategy Presentation slides**

You can find the slides from Tim Ryley's strategy presentation [here](#) .

7. **Involving You report, 2018 – 19**

www.leedsccg.nhs.uk/content/uploads/2019/05/Involving_you_2018-19.pdf

8. **NHS Leeds CCG annual report 2018-19**

www.leedsccg.nhs.uk/publications/nhs-leeds-ccg-annual-report-and-accounts-2018-19/

9. **CCG Volunteer Induction Day Presentation Slides**

https://www.leedsccg.nhs.uk/content/uploads/2019/10/Induct_pres_2019_10_03.pdf