
CCG VOLUNTEERS NEWSLETTER

Issue 52

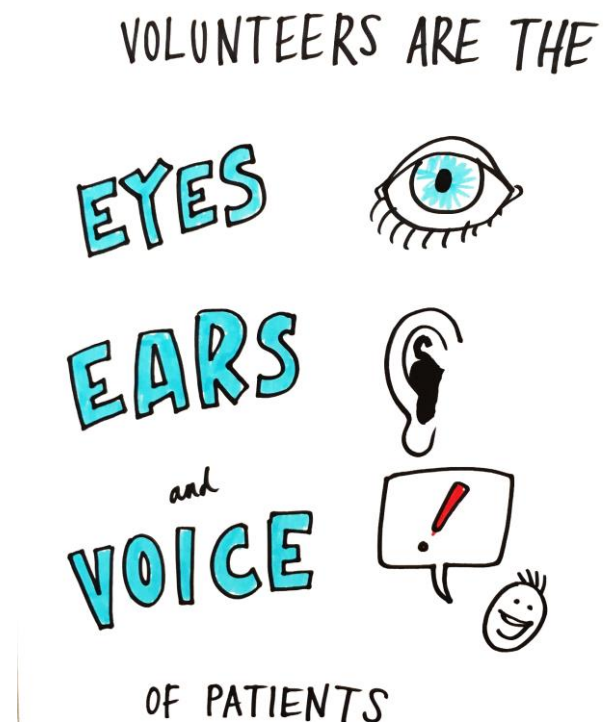
23 Oct 2019

CCG Volunteers Newsletter

NHS Leeds CCG

This weekly newsletter intends to bring you up to speed with any opportunities and news relevant to your role as a CCG volunteer.

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For any suggestions about how we can improve this newsletter please email Adam on adam.stewart1@nhs.net.

News – **NEW/UPDATES**

This section is about any news relevant to the CCG or CCG volunteers programme.

Welcome to Huma! - NEW

Lots of welcoming going on over the last few editions of the volunteer newsletter. This issue, we want to welcome Huma Malik to the engagement team as our new Engagement Officer.

Huma is taking over from Andra, who has moved on to pastures new.

So a big welcome to Huma! Feel free to say hello. You can email her on huma.malik3@nhs.net

New Volunteer ID badges and Mentoring for New Recruits - NEW

We are preparing to use the photos we have taken, or you have provided, to prepare your photo ID badges over the next week or two. We will also be emailing you to ask for your mini bios, which will accompany your photos on our “[Meet Our Volunteers](#)” page on our website.

We will ensure you have completed your photo consent forms before that happens to make sure we are clear about your preferences.

If anyone has any queries or concerns regarding the use of your photos, particularly on our website, please get in touch with Caroline – caroline.mackay2@nhs.net.

We will also be confirming who will be mentoring you, and your new mentor will be in touch with you in the coming days to organise your initial mentoring get together.

CCG volunteers newsletter – NEW/UPDATE

Please note that the next volunteer newsletter will be sent on **Thurs 7 Nov.**

Due to the current capacity in our team, we have decided that we will send the volunteer newsletter fortnightly rather than weekly. This way we can ensure that the newsletter is sent on time and the quality of information remains unaffected.

The next issue would be due on Weds 6 Nov but due to our staff away day we will be unavailable and therefore it will be sent out on the 7 Nov instead.

Newsletter frequency - NEW

We're currently reviewing the frequency of these newsletters and would greatly welcome your input. Can you please let Adam know if you are happy for the emails to continue fortnightly going forward (with any urgent emails still going out as needed) or would you prefer to receive the newsletters weekly, giving your reasons. Please can you let Adam know your thoughts by close of play **Weds 6 Nov**.

If you have any questions about this or any other concerns please email Adam on adam.stewart1@nhs.net.

Big Leeds Chat – Hold the date - UPDATE

The Big Leeds Chat is a partnership event that brings together all the health and social care providers (including voluntary sector) and offers the opportunity for people in Leeds to share their views about Leeds and find out more about what we are doing as a city to develop a healthy and sustainable future in health and social care. To find out more please visit: healthwatchleeds.co.uk/our-work/bigleedschat/

Following the success of the first event, we are now planning the second Big Leeds Chat. We would appreciate your support at the event this year. So please hold the following date in your calendar:

- **Thursday 7 November 2019, from 10am to 2pm**, for the Leeds Market event

Please let Chris know if you are planning on being involved! If you have any questions you can contact him on chris.bridle@nhs.net or call 0113 843 5470

Kings' Fund Conference – Health and Care Explained: how the system works and how it is changing – NEW

 **Thursday 30 January 2020**

 **8:30am – 4:45pm**

 **The King's Fund, London, W1G 0AN**

Have you ever needed to look up an acronym to understand something in the health and care world; wondered how hospitals, public health, social care, mental health and community health fit together; or thought about who exactly is responsible for making decisions? Join The King's Fund Health and Care Explained event to find out the answers to these questions and more.

At this event they will explain:

- how the NHS, social care and public health are structured
- how organisations are funded, staffed and assessed
- the differences between primary care, hospitals, community care, mental health services and more
- the challenges for the future and current plans to address them.

Join them to listen to clear jargon-free presentations, have the opportunity to ask questions of their expert speakers and network with other people with an interest in health and care.

There are a number of limited bursaries available to patients and carers to allow you to attend for free. If you're interested in attending for free please email events@kingsfund.org.uk and explain your role and that you would like a place.

PLEASE NOTE: We are including the information about this event as an opportunity which may be of interest to you. It looks to be an interesting event, however, it is taking place in London. There is no financial assistance available from the CCG to support you to attend (this includes booking tickets for the event or covering travel or accommodation costs – you would have to pay for and organise these yourself if you do plan to attend).

Patient Assurance Group (PAG) –

NEW/UPDATES

This section is about any news or updates about PAG. Please note that this section will not include PAG papers as they will be sent separately by the Governance team at the appropriate time.



Note for the new recruits: We will be looking to incorporate you into the below meetings, either as observers or active participants. Please make a note of the dates and let Caroline know if you are available and willing to come along to any of the below meetings; you can come along just as an observer to start with.

Please bear in mind that all volunteers are expected to attend a minimum of three PAG meetings a year.

The next PAG, is scheduled for **Wed 13 Nov 2019**, at **WIRA House**. Tricia and Yvonne are currently down to attend. **We still need up to two more volunteers for this meeting and the meetings in December and January. Please get in touch with Caroline if you are able to come along.**

The following volunteers have put themselves forward to attend the future PAG meetings. Please contact Caroline, caroline.mackay2@nhs.net if you are unable to attend these dates:

Date	Time	Venue	Volunteers attending
13 November	11:30am-1:30pm	WIRA House	Tricia, Yvonne
4 December	10am – 12pm	Old Fire Station, Gipton	Kath, Tricia, John
8 January 2020	2pm - 4pm	WIRA House	Leanne, Kath, John
5 February 2020	6pm – 8pm	Hinsley Hall	Leanne, John, Pauline, Vicky
4 March 2020	10am – 12pm	WIRA House	Leanne, Kath, John and Tricia

As we have our new recruits now raring to go, the above names may change based on availability of our new volunteers.

Opportunities

This section is for the current opportunities we have for volunteers to get involved in projects. If you are interested in any of the opportunities or would like more information, please contact the relevant person in the engagement team.



At present there are no new opportunities. We will update this section when something new comes along.

Current engagements

Below are current live engagements that we're aware of. This refers to engagements where people can offer their feedback and have a say, usually through a survey. Other chances to get involved such as project groups, recruitment opportunities etc. will be listed in the 'Opportunities' section.

If you are aware of other engagements that we have not listed, please get in touch with Adam and let us know and we will happily share in the next newsletter.

Any updates regarding our engagement projects can be found on our website on our consultations page: www.leedsccg.nhs.uk/get-involved/consultations/

NHS England Consultation – West Yorkshire Specialised Vascular Services – Closing date 30 November 2019

Vascular services reconstruct, unblock or bypass arteries and are often one-off specialist procedures to reduce the risk of sudden death or amputation and prevent stroke. Currently, the specialised vascular services in West Yorkshire are delivered from three centres – Leeds General Infirmary, Bradford Royal Infirmary, and Huddersfield Royal Infirmary.

Based on a need to reduce the number of specialised vascular centres from three to two as identified by Yorkshire and The Humber Clinical Senate, the proposed recommendation being consulted on is that those centres should be at Leeds General Infirmary due to its status as a major trauma centre, and Bradford Royal Infirmary due to its co-location with renal care.

The proposals could result in all specialised vascular surgery that requires an overnight hospital stay being transferred from Huddersfield Royal Infirmary to Bradford Royal Infirmary, which would potentially affect up to 800 patients a year.

There are three main reasons for the recommended change to services set out as part of the consultation:

- Specialised vascular centres must be able to deliver a safe and sustainable service to comply with NHS England's national service specification.
- There are significant staffing pressures at both the Bradford and Huddersfield centres, and while teams are working very hard to maintain good patient outcomes and deliver the appropriate volume of activity for specialised vascular procedures, the service cannot continue in its current form.

- Calderdale and Huddersfield NHS Foundation Trust and Bradford Teaching Hospitals NHS Foundation Trust currently run a shared out of hours on-call rota for emergency vascular services between the two sites, which is not supported as an acceptable or long-term solution by NHS England or Yorkshire and Humber Clinical Senate.

We want to hear from as many people as possible in the West Yorkshire area to support NHS England North East and Yorkshire with this consultation. This includes current or previous users of patients, carers, family members, volunteers and health and care staff.

Please do share this wherever you are able and give feedback yourself. More details and the link to the survey can be found here: <https://www.leedsccg.nhs.uk/get-involved/your-views/wyvascular/>

Training and learning

This section is about any upcoming training available.

All sessions will be taking place at the Old Fire Station in Gipton (LS9 6NL).

Date	Training session	Details of training	Time
22 Nov	Introducing the NHS	This session will look at the impact of the Health and Social Care Act 2012 on NHS organisations and patients. We will explore the new NHS landscape and look at how NHS organisations are structured locally. We will also look at national drivers for change including government policies, the rising demand for health and social care and the impact of the Francis report.	10am – 12:30pm

Other training sessions

There are a number of organisations that deliver training across the city. Many of these are available on the Voluntary Action Leeds (VAL) website (link below).

[Find training in the area on the Doing Good Leeds website](#)

If you find a course you think is relevant to your role as a CCG Volunteer, you can speak with your mentor if you would like to book on.

CCG Volunteers Peer Support

This section is about opportunities for CCG Volunteers to be involved in peer support. There will be updates around peer support meetings and other opportunities to liaise with fellow volunteers in order to support one another.

2019 - Peer Support Meetings

We have booked a room at WIRA House for one remaining date in 2019 where CCG Volunteers can come along and catch up with one another and offer each other support. These meetings, at present, do not have a formal agenda and will be directed by volunteers in attendance.

As discussed at the CCG Volunteer review day, we are going to reach out to Healthwatch and Voluntary Action Leeds to see if their respective volunteers would be interested in getting involved in future peer support groups.

A couple of members of the CCG engagement team will be in attendance to support.

Upcoming dates are:

Thursday 24 October 2019, 1:30pm – 3:30pm – WIRA House, LS16 6EB

Please let Caroline know if you are able to attend the Peer Support Meeting.

Resources

This section is about any information that would be relevant to your role, such as information about NHS, commissioning, etc. We will occasionally post recent reports and evaluations here also.

If you are aware of any resources that you would like to share with us or your fellow volunteers please send them to Adam adam.stewart1@nhs.net

1. **How NHS works** - King's fund video about how NHS works in England –

www.kingsfund.org.uk/audio-video/how-does-nhs-in-england-work

2. **Commissioning for outcomes – measuring what really matters**

www.health.org.uk/sites/health/files/MeasuringWhatReallyMatters.pdf

3. **Five Year Forward View (FYFV)**

<https://www.england.nhs.uk/wp-content/uploads/2014/10/5yfv-web.pdf>

4. **Leeds Health and Care Plan**

inspiringchangeleeds.org/ambition/lhcp/

5. **NHS Long Term Plan**

www.longtermplan.nhs.uk/

6. **NHS Leeds CCG - Strategy Presentation slides**

You can find the slides from Tim Ryley's strategy presentation [here](#) .

7. **Involving You report, 2018 – 19**

www.leedsccg.nhs.uk/content/uploads/2019/05/Involving_you_2018-19.pdf

8. **NHS Leeds CCG annual report 2018-19**

www.leedsccg.nhs.uk/publications/nhs-leeds-ccg-annual-report-and-accounts-2018-19/

9. **2019 Calendar of Engagement**

www.leedsccg.nhs.uk/content/uploads/2019/07/2019_Calendar_of_Engagement.pdf

10. **CCG Volunteer Induction Day Presentation Slides**

https://www.leedsccg.nhs.uk/content/uploads/2019/10/Induct_pres_2019_10_03.pdf