
CCG VOLUNTEERS NEWSLETTER

Issue 50

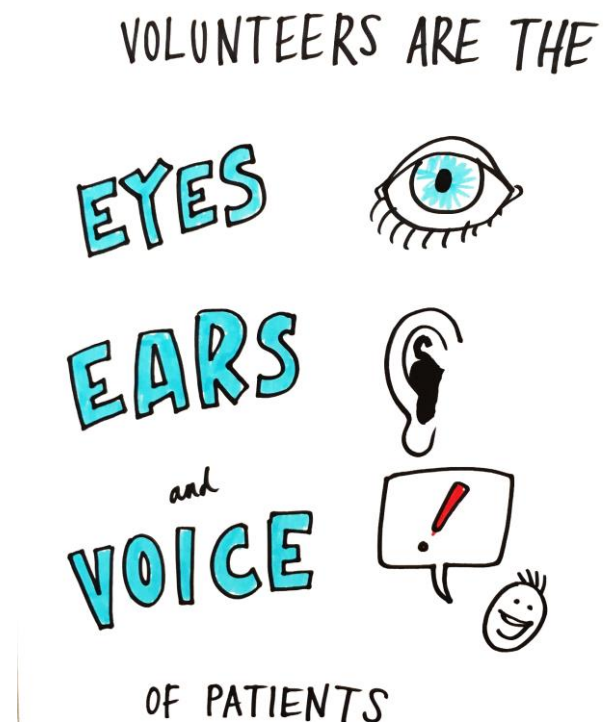
25 Sept 2019

CCG Volunteers Newsletter

NHS Leeds CCG

This weekly newsletter intends to bring you up to speed with any opportunities and news relevant to your role as a CCG volunteer.

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For any suggestions about how we can improve this newsletter please email Adam on adam.stewart1@nhs.net.

News – **NEW** / **UPDATE**

This section is about any news relevant to the CCG or CCG volunteers programme.

Welcome to the team Mia! - NEW

We're pleased to welcome our new Communications and Engagement Assistant to the team. Mia Beeson has joined us a couple of weeks ago and will be helping support the team with all manner of communications and engagement work. She is currently getting to grips with the monster that is the NHS but we're sure you'll see and hear from her in the future.

She has taken over responsibility for managing the Reader Group and you may receive communications and updates about how that is progressing in the future.

Feel free to say hi by emailing mia.beeson@nhs.net

CCG volunteers newsletter - UPDATE

Please note that the next volunteer newsletter will be sent on **Thurs 10 Oct.**

Due to the current capacity in our team, we have decided that we will send the volunteer newsletter fortnightly rather than weekly. This way we can ensure that the newsletter is sent on time and the quality of information remains unaffected.

The next newsletter would be due on **Weds 9 Oct** but due to the upcoming 2019 PPG Event this will not be possible to send out.

If you have any questions about this or concerns please email Adam on adam.stewart1@nhs.net.

CCG Volunteer Recruitment - NEW

Between Tuesday 10 and Thursday 19 September our CCG Volunteer interview panels (made up of a mixture of staff, existing volunteers and a representative from the Healthwatch Board) met with 19 candidates.

We did have to extend the interviews beyond the original two days we had set aside, as some people were not able to make these initial dates, and most of the interviews we had booked in for the first day had to be rearranged as a result.

Thank you to all those on the interview panels, who were flexible enough to cover all eventualities, which meant we got to see everyone we had invited to attend.

The standard was really high, and we were struck by the range of experiences and depth of the commitment to improving services that the candidates demonstrated.

This made the final selection very tricky, and we had a difficult job picking the final seven. But we managed it, and all seven have accepted our invitation to join the CCG Volunteer Programme.

You will be able to meet them at our **CCG Induction Day** on Thursday 3 October, the **CCG Volunteer training day** on Saturday 12 October and at the **CCG Volunteer Peer Support Group** on Thursday 24 October.

We can confirm that all three dates are going ahead!

As there were so many strong candidates, we also created a reserve list, and have invited four of the candidates who just missed out on the magnificent seven slots to join our reserve list.

If you would like any further information regarding this process please contact Caroline – caroline.mackay2@nhs.net

Date(s) for CCG volunteer recruitment - UPDATE

Please see below the provisional dates for the CCG volunteer recruitment. Please note – some of these dates may change depending on venue availability, etc. We will let you know of any changes if/as they arise.

*Please note that we encourage all our current volunteers to join us for the induction day, training day and peer support group which will take place:

	Date	Time	Location
Induction Day	03.10.19	9:30am – 4pm	Cloth Hall Court
Training Day	12.09.19	10am – 4pm	Old Fire Station
Peer Support	24.10.19	1:30pm – 3:30pm	TBC

Big Leeds Chat – Hold the date - **UPDATE**

The Big Leeds Chat is a partnership event that brings together all the health and social care providers (including voluntary sector) and offers the opportunity for people in Leeds to share their views about Leeds and find out more about what we are doing as a city to develop a healthy and sustainable future in health and social care. To find out more please visit: healthwatchleeds.co.uk/our-work/bigleedschat/

Following the success of the first event, we are now planning the second Big Leeds Chat. We would appreciate your support at the event this year. So please hold the following date in your calendar:

- **Thursday 7 November 2019, from 10am to 2pm**, for the Leeds Market event




If you are planning to come down and get involved and be a 'Chatmaker' you will need to attend one of the two upcoming briefing sessions. These will be held on:

- **Friday 27 Sept 2019** - 09:30 – 11:00, The Old Fire Station, Gipton, LS9 6NL
- **Monday 7 Oct 2019** - 09:30 – 11:00, The Old Fire Station, Gipton, LS9 6NL

To book onto one of the sessions please email tay@healthwatchleeds.co.uk

Please let Chris know if you are planning on being involved! If you have any questions you can contact him on chris.bridle@nhs.net or call 0113 843 5470

2019 PPG Event: PPGs in Practice - Booking is now open!




-  **Wednesday 9 October 2019**
-  **9am – 4pm**
-  **Emerald Suite, Headingley Stadium, Leeds (LS6 3BR)**

If you are involved with your PPG please get in touch with Adam.

If you would like to attend or support the event on the day please visit this link PPGevent2019.eventbrite.co.uk or contact adam.stewart1@nhs.net if you have any questions.

Spaces are filling up quickly, so please do get booked on if you're planning to attend and haven't booked already.

Urgent Treatment Centre Engagement – Next Steps Engagement Event

-  **Friday 27 September 2019**
-  **10am – 12pm**
-  **The Brodrick Hall, Leeds City Museum, Leeds, LS2 8BH**

We're putting on a 'follow up' event at the end of September for people to find out more about the outcomes from the engagement we did on the proposals to bring Urgent Treatment Centres (UTCs) to Leeds. This will be an interactive morning with the chance to view a presentation on the engagement and the outcomes, ask questions and get involved in the next steps of bringing UTCs to Leeds. If you're interested in attending please book onto the event via this Eventbrite link:

<https://utcneststeps.eventbrite.co.uk>

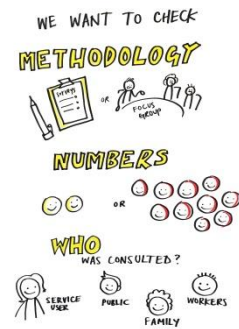
We have now published the engagement report, which highlights key themes and what people told us about our proposals. You can read the report here:

www.leedsccg.nhs.uk/content/uploads/2019/01/SBT2148-Brainbox-Research-NHS-engagement-on-urgent-care-proposals-v4-SINGLES.pdf

Patient Assurance Group (PAG) –

NEW

This section is about any news or updates about PAG. Please note that this section will not include PAG papers as they will be sent separately by the Governance team at the appropriate time.



Decision on future PAGs – NEW

I'm sure that you will be aware that a number of PAGs over the last year have been cancelled due to a lack of business (see below for an example).

We have discussed this within our team and in the future we are planning to retain the meeting, even if a formal PAG isn't held due to a lack of business, so we can meet up and discuss developments with engagement, wherever possible.

This hasn't been set in stone as a plan but we think that having this dedicated time every month, whether for PAG or not, will be very useful.

If you have any thoughts on this please do contact Caroline and let her know what you think.

The next PAG, scheduled for **Wed 2 Oct 2019**, at **Hinsley Hall** has been cancelled due to lack of business. Sue, Kath and John please take note.

The following volunteers have been selected to attend the future PAG meetings. Please contact Caroline, caroline.mackay2@nhs.net if you are unable to attend these dates:

Date	Time	Venue	Volunteers attending
13 November	11:30am-1:30pm	WIRA House	Sue, John
4 December	10am – 12pm	Old Fire Station, Gipton	Kath, Tricia, John

Please note that we will need one more volunteer to put their name forward for the PAG meeting in November. Please contact Caroline if you are able and willing to do so. Many thanks!

Opportunities

Here are the current opportunities we have for volunteers to get involved in projects. If you are interested in any of the opportunities or would like more information, please contact the relevant person in the engagement team.



Become a Quality Improvement Partner for Leeds Teaching Hospital Trust (LTHT)

Quality Improvement Partners will be the people who help Leeds Teaching Hospitals become the best place for Patient Care.

LTHT needs people who can put forward the perspective of patients in our innovative project to improve the safety and experience of patients at our hospital. With LTHT support you will work with a team of professionals to offer a patient perspective of the solutions being discussed.

You do not need to have been a patient at the hospital, as you will bring a wealth of knowledge and skills from your day to day experience.

They are looking for people who are empathetic, a good listener and be willing to work with us to develop the project.

There is a commitment of around 6 hours per month.

For more information about this opportunity and for the role description please visit: www.leedsth.nhs.uk/patients-visitors/patient-and-visitor-information/patient-experience/involving-people/quality-improvement-partner/

Please note the closing date for all applications is **5pm, Wednesday 9th October**.

Please let your mentor know if you would like to get involved.

Current engagements

Below are current live engagements that we're aware of. This refers to engagements where people can offer their feedback and have a say, usually through a survey. Other chances to get involved such as project groups, recruitment opportunities etc. will be listed in the 'Opportunities' section.

If you are aware of other engagements that we have not listed, please get in touch with Adam and let us know and we will happily share in the next newsletter.

Any updates regarding our engagement projects can be found on our website on our consultations page: www.leedsccg.nhs.uk/get-involved/consultations/

NHS England Consultation – West Yorkshire Specialised Vascular Services

Vascular services reconstruct, unblock or bypass arteries and are often one-off specialist procedures to reduce the risk of sudden death or amputation and prevent stroke. Currently, the specialised vascular services in West Yorkshire are delivered from three centres – Leeds General Infirmary, Bradford Royal Infirmary, and Huddersfield Royal Infirmary.

Based on a need to reduce the number of specialised vascular centres from three to two as identified by Yorkshire and The Humber Clinical Senate, the proposed recommendation being consulted on is that those centres should be at Leeds General Infirmary due to its status as a major trauma centre, and Bradford Royal Infirmary due to its co-location with renal care.

The proposals could result in all specialised vascular surgery that requires an overnight hospital stay being transferred from Huddersfield Royal Infirmary to Bradford Royal Infirmary, which would potentially affect up to 800 patients a year.

There are three main reasons for the recommended change to services set out as part of the consultation:

- Specialised vascular centres must be able to deliver a safe and sustainable service to comply with NHS England's national service specification.
- There are significant staffing pressures at both the Bradford and Huddersfield centres, and while teams are working very hard to maintain good patient outcomes and deliver the appropriate volume of activity for specialised vascular procedures, the service cannot continue in its current form.

- Calderdale and Huddersfield NHS Foundation Trust and Bradford Teaching Hospitals NHS Foundation Trust currently run a shared out of hours on-call rota for emergency vascular services between the two sites, which is not supported as an acceptable or long-term solution by NHS England or Yorkshire and Humber Clinical Senate.

We want to hear from as many people as possible in the West Yorkshire area to support NHS England North East and Yorkshire with this consultations. This includes current or previous users of patients, carers, family members, volunteers and health and care staff.

Please do share this wherever you are able and give feedback yourself. More details and the link to the survey can be found here: <https://www.leedsccg.nhs.uk/get-involved/your-views/wyvascular/>

Training and learning

This section is about any upcoming training available.

As you know we've used the first six months of 2019 as a 'fallow' period to evaluate the engagement hub work, you can view the results and report on our website here: https://www.leedsccg.nhs.uk/content/uploads/2019/05/Engagement_Hub_report.pdf

Following the review, it was agreed that we will host a number of training sessions towards the back end of the year. Some of these have been confirmed and are listed below.

All sessions will be taking place at the Old Fire Station in Gipton (LS9 6NL).

Date	Training session	Details of training	Time
10 Oct	Being an effective health volunteer	This session will look at why health volunteers are essential in the development of local health services. We will outline the roles of the health volunteers and explore how they can influence service change.	1:30 pm - 4:30 pm
23 Oct	Patient Participation Groups (PPGs)	This session will explore the role of patient participation groups. Participants will look at the changing role of GP practices and examine the challenges they face and the opportunities they present. They will explore how members can work with staff to develop services and examine good practice from other areas of the country.	9:30pm – 12:30pm
22 Nov	Introducing the NHS	This session will look at the impact of the Health and Social Care Act 2012 on NHS organisations and patients. We will explore the new NHS landscape and look at how NHS organisations are structured locally. We will also look at national drivers for change including government policies, the rising demand for health and social care and the impact of the Francis report.	10am – 12:30pm

Other training sessions

There are a number of organisations that deliver training across the city. Many of these are available on the Voluntary Action Leeds (VAL) website (link below).

[Find training in the area on the Doing Good Leeds website](#)

If you find a course you think is relevant to your role as a CCG Volunteer, you can speak with your mentor if you would like to book on.

CCG Volunteers Peer Support

This section is about opportunities for CCG Volunteers to be involved in peer support. There will be updates around peer support meetings and other opportunities to liaise with fellow volunteers in order to support one another.

2019 - Peer Support Meetings

We have booked room 4 at WIRA House for one remaining date in 2019 where CCG Volunteers can come along and catch up with one another and offer each other support. These meetings, at present, do not have a formal agenda and will be directed by volunteers in attendance.

As discussed at the CCG Volunteer review day, we are going to reach out to Healthwatch and Voluntary Action Leeds to see if their respective volunteers would be interested in getting involved in future peer support groups.

A couple of members of the CCG engagement team will be in attendance to support.

Upcoming dates are:

Thursday 24 October 2019, 1:30pm – 3:30pm – TBC

Resources

This section is about any information that would be relevant to your role, such as information about NHS, commissioning, etc. We will occasionally post recent reports and evaluations here also.

If you are aware of any resources that you would like to share with us or your fellow volunteers please send them to Adam adam.stewart1@nhs.net

1. **How NHS works** - King's fund video about how NHS works in England –

www.kingsfund.org.uk/audio-video/how-does-nhs-in-england-work

2. **Commissioning for outcomes – measuring what really matters**

www.health.org.uk/sites/health/files/MeasuringWhatReallyMatters.pdf

3. **Five Year Forward View (FYFV)**

<https://www.england.nhs.uk/wp-content/uploads/2014/10/5yfv-web.pdf>

4. **Leeds Health and Care Plan**

inspiringchangeleeds.org/ambition/lhcp/

5. **NHS Long Term Plan**

www.longtermplan.nhs.uk/

6. **NHS Leeds CCG - Strategy Presentation slides**

You can find the slides from Tim Ryley's strategy presentation [here](#) .

7. **Involving You report, 2018 – 19**

www.leedsccg.nhs.uk/content/uploads/2019/05/Involving_you_2018-19.pdf

8. **NHS Leeds CCG annual report 2018-19**

www.leedsccg.nhs.uk/publications/nhs-leeds-ccg-annual-report-and-accounts-2018-19/

9. **2019 Calendar of Engagement**

www.leedsccg.nhs.uk/content/uploads/2019/07/2019_Calendar_of_Engagement.pdf