
CCG VOLUNTEERS NEWSLETTER

Issue 49

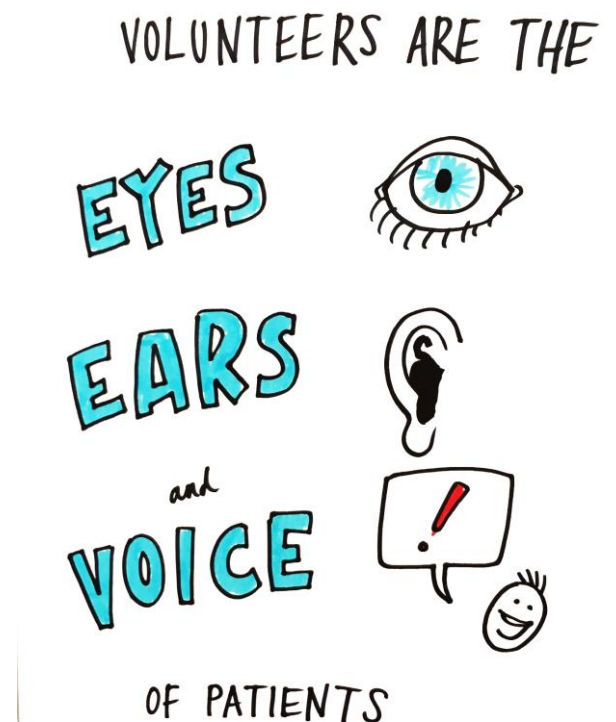
11 Sept 2019

CCG Volunteers Newsletter

NHS Leeds CCG

This weekly newsletter intends to bring you up to speed with any opportunities and news relevant to your role as a CCG volunteer.

INSIDE THIS ISSUE	
2	News – NEW/UPDATES
6	Patient Assurance Group (PAG)
7	Opportunities - UPDATE
8	Current engagements
11	Training & Learning
13	CCG Peer Support
14	Resources



For any suggestions about how we can improve this newsletter please email Adam on adam.stewart1@nhs.net.

News - **UPDATE**

This section is about any news relevant to the CCG or CCG volunteers programme.

CCG volunteers newsletter - **NEW**

Please note that the next volunteer newsletter will be sent on **Wed 25 Sept.**

Due to the current capacity in our team, we have decided that starting this week we will send the volunteer newsletter fortnightly rather than weekly. This way we can ensure that the newsletter is sent on time and the quality of information remains unaffected.

If you have any questions about this or concerns please email Adam on adam.stewart1@nhs.net.

CCG Volunteer Recruitment - **UPDATE**

The interviews for the 2nd CCG Volunteer recruitment are underway. It was a bit of a sticky start on Tuesday with only 3 of the planned 9 interviews taking place. Apologies to the volunteers who were stood down at late notice due to us having to rearrange so many interview times. Two people have withdrawn from the process altogether.

Tomorrow, Thursday, looks more hopeful, with 11 people booked in to come for interview.

We have had to rearrange 6 people's interviews and, as a result, will have to wait till next week to see most of these candidates.

This means that the volunteer selection session we had booked in for this Friday morning at 9am will have to be cancelled, and I will book in a new time once all the candidates have been seen.

Thank you all for your patience with this process, which has been a bit messy and unpredictable at times. After seeing the first 3 candidates yesterday, we are optimistic that we will, eventually, end up with 7 great new recruits.

Hold the date(s) for CCG volunteer recruitment - UPDATE

Please see below the provisional dates for the CCG volunteer recruitment. Please note – some of these dates may change depending on venue availability, etc. We will let you know of any changes if/as they arise.

*Please note that we encourage all our current volunteers to join us for the induction day, which will take place:



Thursday 3rd Oct



9:30am – 4pm



Cloth Hall Court, Quebec Street Leeds West Yorkshire United

Dates for Volunteer Recruitment 2019	
Thursday 5 September	Shortlisting
Tuesday 10 September	Interviews
Thursday 12 September	Interviews
Friday 13 September	Interviews
Monday 16 September	Interviews
Thursday 19 September	Interviews
*Save that date - Thursday 3 October	Induction day
Saturday 12 October	Training day
Thursday 24 October 2019 1:30pm – 3:30pm at WIRA	Peer support meeting

It is now unlikely that the training day will go ahead on Saturday 12 October, due to staff availability – please watch this space for further updates.

Big Leeds Chat – Hold the date

The Big Leeds Chat is a partnership event that brings together all the health and social care providers (including voluntary sector) and offers the opportunity for people in Leeds to share their views about Leeds and find out more about what we are doing as a city to develop a healthy and sustainable future in health and social care. To find out more please visit: healthwatchleeds.co.uk/our-work/bigleedschat/

Following the success of the first event, we are now planning the second Big Leeds Chat. We would appreciate your support at the event this year. So please hold the following date in your calendar:

- **Thursday 7 November 2019, from 10am to 2pm**, for the Leeds Market event

If you are planning to come down and get involved and be a 'Chatmaker' you will need to attend one of the two upcoming briefing sessions. These will be held on:

- **Friday 27 Sept 2019** - 09:30 – 11:00, The Old Fire Station, Gipton, LS9 6NL
- **Monday 7 Oct 2019** - 09:30 – 11:00, The Old Fire Station, Gipton, LS9 6NL


To book onto one of the sessions please email tay@healthwatchleeds.co.uk

If you have any questions please contact Chris, chris.bridle@nhs.net

System Leadership Events – 2 Day event

There is a great opportunity for interested persons to attend a 'System Leadership Event' which takes place across two days and aims to create a 'wave of system leaders across health and social care in Leeds. Dates are below and it would be useful to attend both days to get the full benefit.

 **Day 1 – 18, 26 September 2019/ Day 2 – 13, 21 November 2019**

 **9am – 3:30pm**

 **TBC once you book on**

You can find out more about the event here:

www.leedscg.nhs.uk/content/uploads/2019/06/Creating-System-Leadership-Community-in-Leeds.pdf

Please contact your mentor if you are interested in attending.

2019 PPG Event: PPGs in Practice - Booking is now open!



Wednesday 9 October 2019



9am – 4pm



Emerald Suite, Headingley Stadium, Leeds (LS6 3BR)

If you are involved with your PPG please get in touch with Adam.

If you would like to attend or support the event on the day please visit this link PPGevent2019.eventbrite.co.uk or contact adam.stewart1@nhs.net if you have any questions.

Spaces are filling up quickly, so please do get booked on if you're planning to attend and haven't booked already.

Urgent Treatment Centre Engagement – Next Steps Engagement Event - **NEW**



Friday 27 September 2019



10am – 12pm



The Brodrick Hall, Leeds City Museum, Leeds, LS2 8BH

We're putting on a 'follow up' event at the end of September for people to find out more about the outcomes from the engagement we did on the proposals to bring Urgent Treatment Centres (UTCs) to Leeds. This will be an interactive morning with the chance to view a presentation on the engagement and the outcomes, ask questions and get involved in the next steps of bringing UTCs to Leeds. If you're interested in attending please book onto the event via this Eventbrite link:

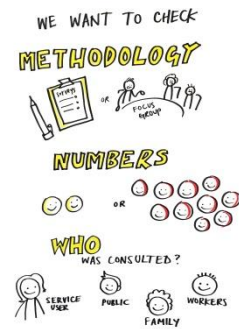
<https://utcneststeps.eventbrite.co.uk>

NEW - We have now published the engagement report, which highlights key themes and what people told us about our proposals. You can read the report here:

www.leedscg.nhs.uk/content/uploads/2019/01/SBT2148-Brainbox-Research-NHS-engagement-on-urgent-care-proposals-v4-SINGLES.pdf

Patient Assurance Group (PAG) –

This section is about any news or updates about PAG.
 Please note that this section will not include PAG papers as they will be sent separately by the Governance team at the appropriate time.



The next PAG, scheduled for **Wed 2 Oct 2019**, at **Hinsley Hall** has been cancelled due to lack of business. Sue, Kath and John please take note.

The following volunteers have been selected to attend the future PAG meetings. Please contact Caroline, caroline.mackay2@nhs.net if you are unable to attend these dates:

Date	Time	Venue	Volunteers attending
13 November	11:30am-1:30pm	WIRA House	Sue, John
4 December	10am – 12pm	Old Fire Station, Gipton	Kath, Tricia, John

Please note that we will need one more volunteer to put their name forward for the PAG meeting in November. Please contact Caroline if you are able and willing to do so. Many thanks!

Opportunities - **NEW**

Here are the current opportunities we have for volunteers to get involved in projects. If you are interested in any of the opportunities or would like more information, please contact the relevant person in the engagement team.



Become a Quality Improvement Partner for Leeds Teaching

Hospital Trust (LTHT) - **NEW**

Quality Improvement Partners will be the people who help Leeds Teaching Hospitals become the best place for Patient Care.

LTHT needs people who can put forward the perspective of patients in our innovative project to improve the safety and experience of patients at our hospital. With LTHT support you will work with a team of professionals to offer a patient perspective of the solutions being discussed.

You do not need to have been a patient at the hospital, as you will bring a wealth of knowledge and skills from your day to day experience.

They are looking for people who are empathetic, a good listener and be willing to work with us to develop the project.

There is a commitment of around 6 hours per month.

For more information about this opportunity and for the role description please visit:

www.leedsth.nhs.uk/patients-visitors/patient-and-visitor-information/patient-experience/involving-people/quality-improvement-partner/

Please note the closing date for all applications is **5pm, Wednesday 9th October**.

Please let your mentor know if you would like to get involved.

Current engagements

Below are current live engagements that we're aware of. This refers to engagements where people can offer their feedback and have a say, usually through a survey. Other chances to get involved such as project groups, recruitment opportunities etc. will be listed in the 'Opportunities' section.

If you are aware of other engagements that we have not listed, please get in touch with Adam or Andra and let us know and we will happily share in the next newsletter.

Any updates regarding our engagement projects can be found on our website on our consultations page: www.leedsccg.nhs.uk/get-involved/consultations/

Developing mental health services for adults and older people in Harrogate and Wetherby – **LAST CHANCE TO HAVE YOUR SAY**

Tees, Esk and Wear Valley (TEWV) NHS Foundation Trust are leading on an engagement to develop community mental health services for people in Harrogate, its surrounding areas and Wetherby, who also receive mental health services from the trust. The NHS Leeds CCG is supporting TEWV with his engagement.

TEWV NHS Foundation Trust delivers community and inpatient mental health services for Harrogate and its rural district. As part of a contract between the NHS Leeds CCG and Harrogate and Rural District CCG, TEWV also provides these services for the residents of Wetherby and its surrounding areas.

Proposals for the future development of mental health services for adults and older people were recently approved by the Harrogate and Rural District CCG. These proposals allow TEWV to maximise patient safety and provide the best possible patient experience, whilst remaining true to their commitment to providing care as close to home as possible.

This engagement is aimed at people living in Wetherby and its surrounding areas, including current or previous users of mental health services, carers, family members, volunteers and health and care staff. We want to hear people's views on the proposals for developing mental health services for adults and older people and if there is anything we've missed that would help support people.

More information about the engagement and the proposals can be found on our website: www.leedsccg.nhs.uk/get-involved/your-views/tewvmh2019/

Please share the details of this engagement only with people in these areas.
The engagement ends on **13 September 2019**.

NHS England Consultation – West Yorkshire Specialised Vascular Services

Vascular services reconstruct, unblock or bypass arteries and are often one-off specialist procedures to reduce the risk of sudden death or amputation and prevent stroke. Currently, the specialised vascular services in West Yorkshire are delivered from three centres – Leeds General Infirmary, Bradford Royal Infirmary, and Huddersfield Royal Infirmary.

Based on a need to reduce the number of specialised vascular centres from three to two as identified by Yorkshire and The Humber Clinical Senate, the proposed recommendation being consulted on is that those centres should be at Leeds General Infirmary due to its status as a major trauma centre, and Bradford Royal Infirmary due to its co-location with renal care.

The proposals could result in all specialised vascular surgery that requires an overnight hospital stay being transferred from Huddersfield Royal Infirmary to Bradford Royal Infirmary, which would potentially affect up to 800 patients a year.

There are three main reasons for the recommended change to services set out as part of the consultation:

- Specialised vascular centres must be able to deliver a safe and sustainable service to comply with NHS England's national service specification.
- There are significant staffing pressures at both the Bradford and Huddersfield centres, and while teams are working very hard to maintain good patient outcomes and deliver the appropriate volume of activity for specialised vascular procedures, the service cannot continue in its current form.
- Calderdale and Huddersfield NHS Foundation Trust and Bradford Teaching Hospitals NHS Foundation Trust currently run a shared out of hours on-call rota for emergency vascular services between the two sites, which is not supported as an acceptable or long-term solution by NHS England or Yorkshire and Humber Clinical Senate.

We want to hear from as many people as possible in the West Yorkshire area to support NHS England North East and Yorkshire with this consultations. This includes current or previous users of patients, carers, family members, volunteers and health and care staff.

Please do share this wherever you are able and give feedback yourself. More details and the link to the survey can be found here: <https://www.leedsccg.nhs.uk/get-involved/your-views/wyvascular/>

Your Opportunity to Influence the Mental Health Strategy for Leeds

You're invited to a special session, delivered in partnership with Young Lives Leeds, themed around the new Mental Health Strategy being developed for Leeds.

Please download a [Summary Document](#) for your information to show where the strategy work has got to so far.

The vision for this all-ages Strategy is that Leeds will be a Mentally Healthy City for Everyone.

The third sector are key to achieving this, so please join us for an important opportunity to be able to map what is already available to support children, young people and adults of all ages' mental health, and shape what priorities should be going forward.

Date: Thursday 26 September
Time: 10am to 12pm
Venue: The Old Fire Station, Gipton, LS9 6NL

Come along to hear from Kashif Ahmed (Lead Mental Health Commissioner NHS Leeds CCG) and Sarah Erskine (Health Improvement Principal), about the strategy and have your say.

There will be a workshop as part of the session, so please come ready to discuss:

- The proposed passions and priorities and if there are any gaps.
- Discuss what actions we can take collectively, and in communities, to make the vision of Leeds being a Mentally Healthy City come true

Booking is essential as places are limited - please contact via hello@forumcentral.org.uk or 0113 242 1321 to confirm your attendance.

If you cannot attend, there's still an opportunity to feedback. Please directly contact Senior Project Officer Kate Frost via Kate.Frost@leeds.gov.uk by **12 noon Thursday 26 Sept** with your comments

Training and learning

This section is about any upcoming training available.

As you know we've used the first six months of 2019 as a 'fallow' period to evaluate the engagement hub work, you can view the results and report on our website here: https://www.leedsccg.nhs.uk/content/uploads/2019/05/Engagement_Hub_report.pdf

Following the review, it was agreed that we will host a number of training sessions towards the back end of the year. Some of these have been confirmed and are listed below.

All sessions will be taking place at the Old Fire Station in Gipton (LS9 6NL).

Date	Training session	Details of training	Time
16 Sept	Co-Production	This session will define co-producing and explore its potential in health and social care commissioning. We will look at examples in practice and explore in detail the elements of co-design, co-decision making, co-delivery and co-evaluation.	9:30pm – 12:30pm
25 Sept	Knowing Your Community	This session will look at the importance of equality and diversity in health and social care. We will look at national and local guidance which drives this work and analyse best practice. We will also look at how CCG Volunteers can support the CCG to engage with seldom heard groups.	10am – 12:30pm
10 Oct	Being an effective health volunteer	This session will look at why health volunteers are essential in the development of local health services. We will outline the roles of the health volunteers and explore how they can influence service change.	1:30 pm - 4:30 pm

23 Oct	Patient Participation Groups (PPGs)	<p>This session will explore the role of patient participation groups. Participants will look at the changing role of GP practices and examine the challenges they face and the opportunities they present. They will explore how members can work with staff to develop services and examine good practice from other areas of the country.</p>	9:30pm – 12:30pm
22 Nov	Introducing the NHS	<p>This session will look at the impact of the Health and Social Care Act 2012 on NHS organisations and patients. We will explore the new NHS landscape and look at how NHS organisations are structured locally. We will also look at national drivers for change including government policies, the rising demand for health and social care and the impact of the Francis report.</p>	10am – 12:30pm

Other training sessions

There are a number of organisations that deliver training across the city. Many of these are available on the Voluntary Action Leeds (VAL) website (link below).

[Find training in the area on the Doing Good Leeds website](#)

If you find a course you think is relevant to your role as a CCG Volunteer, you can speak with your mentor if you would like to book on.

CCG Volunteers Peer Support

This section is about opportunities for CCG Volunteers to be involved in peer support. There will be updates around peer support meetings and other opportunities to liaise with fellow volunteers in order to support one another.

2019 - Peer Support Meetings

We have booked room 4 at WIRA House for one remaining date in 2019 where CCG Volunteers can come along and catch up with one another and offer each other support. These meetings, at present, do not have a formal agenda and will be directed by volunteers in attendance.

As discussed at the CCG Volunteer review day, we are going to reach out to Healthwatch and Voluntary Action Leeds to see if their respective volunteers would be interested in getting involved in future peer support groups.

A couple of members of the CCG engagement team will be in attendance to support.

Upcoming dates are:

Thursday 24 October 2019, 1:30pm – 3:30pm – WIRA House, LS16 6EB

Resources

This section is about any information that would be relevant to your role, such as information about NHS, commissioning, etc. We will occasionally post recent reports and evaluations here also.

If you are aware of any resources that you would like to share with us or your fellow volunteers please send them to Adam adam.stewart1@nhs.net or Andra andra.szabo@nhs.net

1. **How NHS works** - King's fund video about how NHS works in England –

www.kingsfund.org.uk/audio-video/how-does-nhs-in-england-work

2. **Commissioning for outcomes – measuring what really matters**

www.health.org.uk/sites/health/files/MeasuringWhatReallyMatters.pdf

3. **Five Year Forward View (FYFV)**

<https://www.england.nhs.uk/wp-content/uploads/2014/10/5yfv-web.pdf>

4. **Leeds Health and Care Plan**

inspiringchangeleeds.org/ambition/lhcp/

5. **NHS Long Term Plan**

www.longtermplan.nhs.uk/

6. **NHS Leeds CCG - Strategy Presentation slides**

You can find the slides from Tim Ryley's strategy presentation [here](#) .

7. **Involving You report, 2018 – 19**

www.leedsccg.nhs.uk/content/uploads/2019/05/Involving_you_2018-19.pdf

8. **NHS Leeds CCG annual report 2018-19**

www.leedsccg.nhs.uk/publications/nhs-leeds-ccg-annual-report-and-accounts-2018-19/

9. **2019 Calendar of Engagement**

www.leedsccg.nhs.uk/content/uploads/2019/07/2019_Calendar_of_Engagement.pdf