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# CCG VOLUNTEERS NEWSLETTER

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Issue 47

28 Aug 2019

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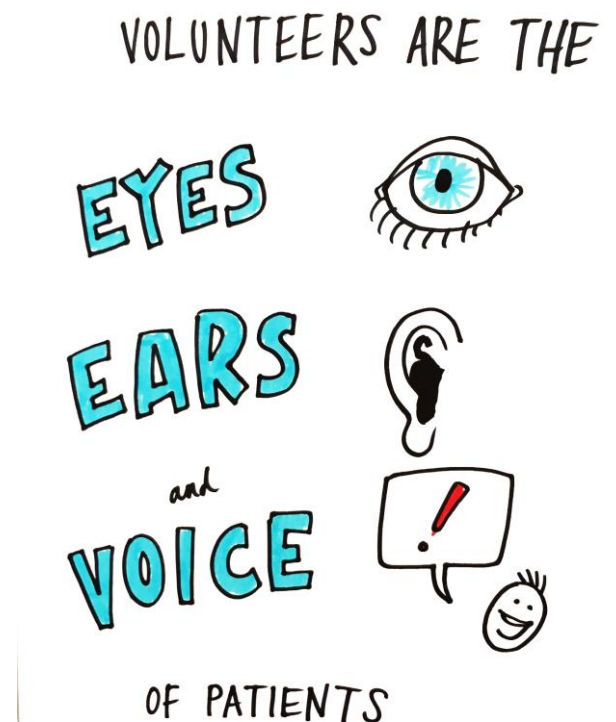
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## CCG Volunteers Newsletter

NHS Leeds CCG

This weekly newsletter intends to bring you up to speed with any opportunities and news relevant to your role as a CCG volunteer.

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For any suggestions about how we can improve this newsletter please email Adam on [adam.stewart1@nhs.net](mailto:adam.stewart1@nhs.net) or Andra on [andra.szabo@nhs.net](mailto:andra.szabo@nhs.net).

## News

This section is about any news relevant to the CCG or CCG volunteers programme.

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### CCG Volunteer Recruitment – **FINAL WEEK FOR APPLICATIONS**

We are now in the final week for our CCG volunteer applications. The new deadline is **4 September 2019** at 12pm. Please continue to share this opportunity with people you think might be interested to apply. Here is a link to the application page [www.leedsccg.nhs.uk/get-involved/ccg-volunteer/](http://www.leedsccg.nhs.uk/get-involved/ccg-volunteer/).

If anyone has any questions regarding the imminent recruitment, please contact Caroline – [caroline.mackay2@nhs.net](mailto:caroline.mackay2@nhs.net)

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### Hold the date(s) for CCG volunteer recruitment

Please see below the provisional dates for the CCG volunteer recruitment. Please note – some of these dates may change depending on venue availability, etc. We will let you know of any changes if/as they arise.

Dates for Volunteer Recruitment 2019	
Thursday 1 August	Launch of application process
Wednesday 4 September	Closing date for applications
Thursday 5 September	Shortlisting
Tuesday 10 September	Interviews
Thursday 12 September	Interviews
Week of 16 – 18 September	First mentoring sessions
Week of 23 – 27 September	First mentoring sessions
Thursday 3 October	Induction day
Saturday 12 October	Training day
Thursday 24 October 2019 1:30pm – 3:30pm at WIRA	Peer support meeting

## Big Leeds Chat – Hold the date

The Big Leeds Chat is a partnership event that brings together all the health and social care providers (including voluntary sector) and offers the opportunity for people in Leeds to share their views about Leeds and find out more about what we are doing as a city to develop a healthy and sustainable future in health and social care. To find out more please visit: [healthwatchleeds.co.uk/our-work/bigleedschat/](http://healthwatchleeds.co.uk/our-work/bigleedschat/)

Following the success of the first event, we are now planning the second Big Leeds Chat. This year we aim to have a series of events in different areas of the city alongside the one at the Leeds Market.

We would appreciate your support at the event this year. So please hold the following dates in your calendar:




- **Thursday 7 November 2019, from 10am to 2pm**, for the Leeds Market event
- **Week commencing the 4 November 2018** for the local events. We will let you know the dates and times for the local events as soon as we know more.

If you have any questions please contact Chris, [chris.bridle@nhs.net](mailto:chris.bridle@nhs.net)

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## System Leadership Events – 2 Day event

There is a great opportunity for interested persons to attend a ‘System Leadership Event’ which takes place across two days and aims to create a ‘wave of system leaders across health and social care in Leeds. Dates are below and it would be useful to attend both days to get the full benefit.

-  **Day 1 – 12, 18, 26 September 2019/ Day 2 – 6, 13, 21 November 2019**
-  **9am – 3:30pm**
-  **TBC once you book on**

You can find out more about the event here:

[www.leedsccg.nhs.uk/content/uploads/2019/06/Creating-System-Leadership-Community-in-Leeds.pdf](http://www.leedsccg.nhs.uk/content/uploads/2019/06/Creating-System-Leadership-Community-in-Leeds.pdf)

Please contact your mentor if you are interested in attending.

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## 2019 PPG Event: PPGs in Practice - Booking is now open! - **UPDATE**



**Wednesday 9 October 2019**



**9am – 4pm**



**Emerald Suite, Headingley Stadium, Leeds (LS6 3BR)**

If you are involved with your PPG please get in touch with Adam.

If you would like to attend or support the event on the day please visit this link [PPGevent2019.eventbrite.co.uk](https://PPGevent2019.eventbrite.co.uk) or contact [adam.stewart1@nhs.net](mailto:adam.stewart1@nhs.net) if you have any questions.

Spaces are filling up quickly, so please do get booked on if you're planning to attend and haven't booked already.

We are hoping to have the agenda complete and send out over the next week. Though we're happy to confirm that the CQC will be delivering a presentation on what they are looking for when doing an inspection at practices.

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## Urgent Treatment Centre Engagement – Next Steps Engagement Event - **NEW**



**Friday 27 September 2019**



**10am – 12pm**



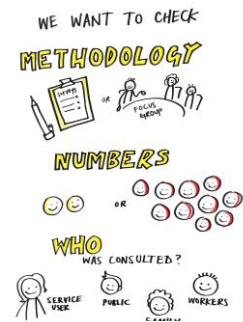
**The Brodrick Hall, Leeds City Museum, Leeds, LS2 8BH**

We're putting on a 'follow up' event at the end of September for people to find out more about the outcomes from the engagement we did on the proposals to bring Urgent Treatment Centres (UTCs) to Leeds. This will be an interactive morning with the chance to view a presentation on the engagement and the outcomes, ask questions and get involved in the next steps of bringing UTCs to Leeds. If you're interested in attending please book onto the event via this Eventbrite link:

<https://utcneststeps.eventbrite.co.uk>

# Patient Assurance Group (PAG) - **UPDATE**

This section is about any news or updates about PAG. Please note that this section will not include PAG papers as they will be sent separately by the Governance team at the appropriate time.



The next PAG scheduled for **Wed 4 Sept 2019, WIRA House, 6pm – 8pm** at WIRA House **has been cancelled** due to a lack of business. **In last week's newsletter we floated the idea of keeping the meeting room available for a CCG Volunteer catch up/check-in. Due to a lack of interest/availability this will not be taking place.**

The following volunteers have been selected to attend the future PAG meetings. Please contact Caroline, [caroline.mackay2@nhs.net](mailto:caroline.mackay2@nhs.net) if you are unable to attend these dates:

Date	Time	Venue	Volunteers attending
<b>2 October</b>	10am - 12pm	Hinsley Hall, Headingley	Sue, Kath, John
<b>13 November</b>	11:30am- 1:30pm	WIRA House	Sue, John
<b>4 December</b>	10am – 12pm	Old Fire Station, Gipton	Kath, Tricia, John

## Opportunities

Here are the current opportunities we have for volunteers to get involved in projects. If you are interested in any of the opportunities or would like more information, please contact the relevant person in the engagement team.



Title	<b>Telemedicines in Care Homes</b>
Project Summary	<p>Telemedicines is an initiative that has been running in 30 care homes across Leeds over the last two years. It allows staff at care homes to access a clinical team, 24 hours a day via Skype to seek guidance and advice to help treat care home residents for things such as pressure sores, falls or UTIs. The aim being that the clinical team can advise the best course of action, meaning residents require less unnecessary trips to medical facilities (such as the GP or A&amp;E).</p> <p>The service is currently being reviewed with the hopes of it going out for procurement in November 2019, with a new provider in place from 1 April 2020.</p> <p>In the future, it is hoped that this will be available in all the care homes in Leeds. The proactive care team are looking for a volunteer who would be interested in being involved in the procurement of the new service (full training provided) and sitting on the steering group to take this work forward.</p> <p>The group has not formed yet so you will be getting involved from the very beginning.</p>
How long the project runs for	<p>Ongoing, procurement is from 1 November through December.</p> <p>Steering group will meet alongside and after that</p>
Frequency of meetings	TBC, the first meeting is early September.
Number of Volunteers needed	One
Engagement Team contact	Adam Stewart – <a href="mailto:adam.stewart1@nhs.net">adam.stewart1@nhs.net</a>
Closing date to express interest	Thursday 5 September 2019

## Current engagements

Below are current live engagements that we're aware of. This refers to engagements where people can offer their feedback and have a say, usually through a survey. Other chances to get involved such as project groups, recruitment opportunities etc. will be listed in the 'Opportunities' section.

If you are aware of other engagements that we have not listed, please get in touch with Adam or Andra and let us know and we will happily share in the next newsletter.

Any updates regarding our engagement projects can be found on our website on our consultations page: [www.leedscg.nhs.uk/get-involved/consultations/](http://www.leedscg.nhs.uk/get-involved/consultations/)

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### **Developing mental health services for adults and older people in Harrogate and Wetherby**

Tees, Esk and Wear Valley (TEWV) NHS Foundation Trust are leading on an engagement to develop community mental health services for people in Harrogate, its surrounding areas and Wetherby, who also receive mental health services from the trust. The NHS Leeds CCG is supporting TEWV with his engagement.

TEWV NHS Foundation Trust delivers community and inpatient mental health services for Harrogate and its rural district. As part of a contract between the NHS Leeds CCG and Harrogate and Rural District CCG, TEWV also provides these services for the residents of Wetherby and its surrounding areas.

Proposals for the future development of mental health services for adults and older people were recently approved by the Harrogate and Rural District CCG. These proposals allow TEWV to maximise patient safety and provide the best possible patient experience, whilst remaining true to their commitment to providing care as close to home as possible.

This engagement is aimed at people living in Wetherby and its surrounding areas, including current or previous users of mental health services, carers, family members, volunteers and health and care staff. We want to hear people's views on the proposals for developing mental health services for adults and older people and if there is anything we've missed that would help support people.

More information about the engagement and the proposals can be found on our website: [www.leedscg.nhs.uk/get-involved/your-views/tewvmh2019/](http://www.leedscg.nhs.uk/get-involved/your-views/tewvmh2019/)

Please share the details of this engagement only with people in these areas. The engagement ends on 13 September 2019.

## **NHS England Consultation – West Yorkshire Specialised Vascular Services – **NEW****

Vascular services reconstruct, unblock or bypass arteries and are often one-off specialist procedures to reduce the risk of sudden death or amputation and prevent stroke. Currently, the specialised vascular services in West Yorkshire are delivered from three centres – Leeds General Infirmary, Bradford Royal Infirmary, and Huddersfield Royal Infirmary.

Based on a need to reduce the number of specialised vascular centres from three to two as identified by Yorkshire and The Humber Clinical Senate, the proposed recommendation being consulted on is that those centres should be at Leeds General Infirmary due to its status as a major trauma centre, and Bradford Royal Infirmary due to its co-location with renal care.

The proposals could result in all specialised vascular surgery that requires an overnight hospital stay being transferred from Huddersfield Royal Infirmary to Bradford Royal Infirmary, which would potentially affect up to 800 patients a year.

There are three main reasons for the recommended change to services set out as part of the consultation:

- Specialised vascular centres must be able to deliver a safe and sustainable service to comply with NHS England's national service specification.
- There are significant staffing pressures at both the Bradford and Huddersfield centres, and while teams are working very hard to maintain good patient outcomes and deliver the appropriate volume of activity for specialised vascular procedures, the service cannot continue in its current form.
- Calderdale and Huddersfield NHS Foundation Trust and Bradford Teaching Hospitals NHS Foundation Trust currently run a shared out of hours on-call rota for emergency vascular services between the two sites, which is not supported as an acceptable or long-term solution by NHS England or Yorkshire and Humber Clinical Senate.

We want to hear from as many people as possible in the West Yorkshire area to support NHS England North East and Yorkshire with this consultations. This includes current or previous users of patients, carers, family members, volunteers and health and care staff.

Please do share this wherever you are able and give feedback yourself. More details and the link to the survey can be found here: <https://www.leedsccg.nhs.uk/get-involved/your-views/wyvascular/>



## **Get Set Leeds**

Get Set Leeds! Are you ready to make Leeds more active?

Get Set Leeds is your chance to tell us what being active means to you and what might get you moving more.

Moving more isn't just about getting sweaty in the gym. It's walking in a park, doing a sport you enjoy, playing a game with the kids, gardening, cycling to work, or dancing to a song you love. It's what you might be doing as part of your day anyway, but by doing it more often or more vigorously you could make a real difference to how well and happy you feel.

To get everybody moving more and for Leeds to be the most active city, we need to think differently and change what we do, together.

Get involved and have your say at [getsetleeds.co.uk](http://getsetleeds.co.uk)

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## **The Patients Association – Living with diabetes, Crohn's, colitis, psoriasis or rheumatoid arthritis workshop**

The Patients Association are running a workshop at the start of September to learn from people who have experience living with Diabetes, Crohn's, Colitis, Psoriasis or Rheumatoid Arthritis. Travel expenses are covered and there are free shopping vouchers for people who come along to give feedback. The workshop takes place on **Friday 6 September** between 10am – 2pm.

For more information email [anna.shears@patients-association.com](mailto:anna.shears@patients-association.com)

## Training and learning

This section is about any upcoming training available.

As you know we've used the first six months of 2019 as a 'fallow' period to evaluate the engagement hub work, you can view the results and report on our website here: [https://www.leedsccg.nhs.uk/content/uploads/2019/05/Engagement\\_Hub\\_report.pdf](https://www.leedsccg.nhs.uk/content/uploads/2019/05/Engagement_Hub_report.pdf)

Following the review, it was agreed that we will host a number of training sessions towards the back end of the year. Some of these have been confirmed and are listed below.

**All sessions will be taking place at the Old Fire Station in Gipton (LS9 6NL).**

Date	Training session	Details of training	Time
16 Sept	<b>Co-Production</b>	This session will define co-producing and explore its potential in health and social care commissioning. We will look at examples in practice and explore in detail the elements of co-design, co-decision making, co-delivery and co-evaluation.	9:30pm – 12:30pm
25 Sept	<b>Knowing Your Community</b>	This session will look at the importance of equality and diversity in health and social care. We will look at national and local guidance which drives this work and analyse best practice. We will also look at how CCG Volunteers can support the CCG to engage with seldom heard groups.	10am – 12:30pm
10 Oct	<b>Being an effective health volunteer</b>	This session will look at why health volunteers are essential in the development of local health services. We will outline the roles of the health volunteers and explore how they can influence service change.	1:30 pm - 4:30 pm

23 Oct	<b>Patient Participation Groups (PPGs)</b>	This session will explore the role of patient participation groups. Participants will look at the changing role of GP practices and examine the challenges they face and the opportunities they present. They will explore how members can work with staff to develop services and examine good practice from other areas of the country.	9:30pm – 12:30pm
22 Nov	<b>Introducing the NHS</b>	This session will look at the impact of the Health and Social Care Act 2012 on NHS organisations and patients. We will explore the new NHS landscape and look at how NHS organisations are structured locally. We will also look at national drivers for change including government policies, the rising demand for health and social care and the impact of the Francis report.	10am – 12:30pm

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### Other training sessions

There are a number of organisations that deliver training across the city. Many of these are available on the Voluntary Action Leeds (VAL) website (link below).

[Find training in the area on the Doing Good Leeds website](#)

If you find a course you think is relevant to your role as a CCG Volunteer, you can speak with your mentor if you would like to book on.

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## **Understanding the Health and Social Care Environment (UHSCE) – NHS England accredited course**

**Who is it for:** This is an online course with a face to face assessment for NHS volunteers who have an interest in understanding the health and social care environment and/or with responsibility for improving the health of communities.

**Course objectives:** By the end of the course participants will be able to recognise the key stakeholders in the health and social care environment and understand how to influence them. Participants will be able to use appropriate tools and methods to influence health and social care.

**Duration of course:** 12 weeks.

**Assessment:** 30 hours of study and a final assessment session.

**How to apply:** To register interest in this course, please email [england.ppve-learning@nhs.net](mailto:england.ppve-learning@nhs.net).

The next round of the training course commences on **17 September 2019** and **19 November 2019**.

**The deadline for applications is 2 September (for the course starting on 17 September) and 4 November (for the course starting on 19 November).**

**Before you apply:** Participants are asked to pay a deposit to the course provider to secure a place. The deposit is refunded on completion of the course.\*

\*Please note that we cannot pay the deposit for our volunteers.

## CCG Volunteers Peer Support

This section is about opportunities for CCG Volunteers to be involved in peer support. There will be updates around peer support meetings and other opportunities to liaise with fellow volunteers in order to support one another.

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### 2019 - Peer Support Meetings

We have booked room 4 at WIRA House for one remaining date in 2019 where CCG Volunteers can come along and catch up with one another and offer each other support. These meetings, at present, do not have a formal agenda and will be directed by volunteers in attendance.

As discussed at the CCG Volunteer review day, we are going to reach out to Healthwatch and Voluntary Action Leeds to see if their respective volunteers would be interested in getting involved in future peer support groups.

A couple of members of the CCG engagement team will be in attendance to support.

Upcoming dates are:

**Thursday 24 October 2019, 1:30pm – 3:30pm** – WIRA House, LS16 6EB

## Resources

This section is about any information that would be relevant to your role, such as information about NHS, commissioning, etc. We will occasionally post recent reports and evaluations here also.

If you are aware of any resources that you would like to share with us or your fellow volunteers please send them to Adam [adam.stewart1@nhs.net](mailto:adam.stewart1@nhs.net) or Andra [andra.szabo@nhs.net](mailto:andra.szabo@nhs.net)

1. **How NHS works** - King's fund video about how NHS works in England –

[www.kingsfund.org.uk/audio-video/how-does-nhs-in-england-work](http://www.kingsfund.org.uk/audio-video/how-does-nhs-in-england-work)

2. **Commissioning for outcomes – measuring what really matters**

[www.health.org.uk/sites/health/files/MeasuringWhatReallyMatters.pdf](http://www.health.org.uk/sites/health/files/MeasuringWhatReallyMatters.pdf)

3. **Five Year Forward View (FYFV)**

<https://www.england.nhs.uk/wp-content/uploads/2014/10/5yfv-web.pdf>

4. **Leeds Health and Care Plan**

[inspiringchangeleeds.org/ambition/lhcp/](http://inspiringchangeleeds.org/ambition/lhcp/)

5. **NHS Long Term Plan**

[www.longtermplan.nhs.uk/](http://www.longtermplan.nhs.uk/)

6. **NHS Leeds CCG - Strategy Presentation slides**

You can find the slides from Tim Ryley's strategy presentation [here](#) .

7. **Involving You report, 2018 – 19**

[www.leedsccg.nhs.uk/content/uploads/2019/05/Involving\\_you\\_2018-19.pdf](http://www.leedsccg.nhs.uk/content/uploads/2019/05/Involving_you_2018-19.pdf)

8. **NHS Leeds CCG annual report 2018-19**

[www.leedsccg.nhs.uk/publications/nhs-leeds-ccg-annual-report-and-accounts-2018-19/](http://www.leedsccg.nhs.uk/publications/nhs-leeds-ccg-annual-report-and-accounts-2018-19/)

9. **2019 Calendar of Engagement**

[www.leedsccg.nhs.uk/content/uploads/2019/07/2019\\_Calendar\\_of\\_Engagement.pdf](http://www.leedsccg.nhs.uk/content/uploads/2019/07/2019_Calendar_of_Engagement.pdf)