
CCG VOLUNTEERS NEWSLETTER

Issue 36

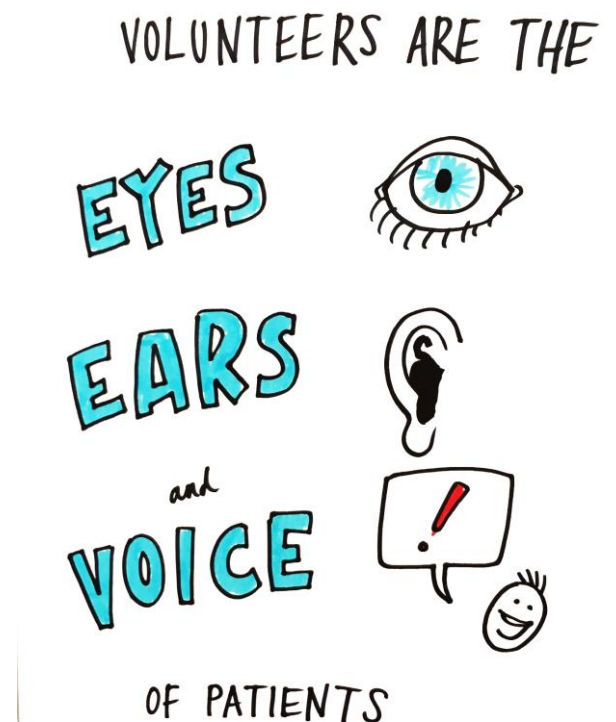
12 June 2019

CCG Volunteers Newsletter

NHS Leeds CCG

This weekly newsletter intends to bring you up to speed with any opportunities and news relevant to your role as a CCG volunteer.

INSIDE THIS ISSUE	
2	News - NEW
5	Patient Assurance Group (PAG)
6	Opportunities - NEW
8	Current engagements
9	Training - UPDATE
10	CCG Peer Support
11	Resources



For any suggestions about how we can improve this newsletter please email Adam on adam.stewart1@nhs.net or Andra on andra.szabo@nhs.net.

News

This section is about any news relevant to the CCG or CCG volunteers programme.

Participation and System Transformation webinar schedule - **NEW**

Please find below a link to the latest Participation and System Transformation webinar schedule for May-July 2019, which includes details of some forthcoming webinars organised by NHS England along with registration links.

[Webinar Schedule for May - July 2019 final.docx](#)

Please note that there is no meeting number required in order to register for these webinars. When registering, if you are asked for a meeting number, please try to register again or ask a colleague to register for you.

Big Leeds Chat – Hold the date

The Big Leeds Chat is a partnership event that brings together all the health and social care providers (including voluntary sector) and offers the opportunity for people in Leeds to share their views about Leeds and find out more about what we are doing as a city to develop a healthy and sustainable future in health and social care.

To find out more about Big Leeds Chat and how the first event went please visit the Healthwatch Leeds website: <https://healthwatchleeds.co.uk/our-work/bigleedschat/>

As the first event was really successful we are now planning the second Big Leeds Chat. This year we aim to have a series of events in different areas of the city alongside the one at the Leeds Market.

We would appreciate your support at the event this year. So please hold the following dates in your calendar:

- **Thursday 7 November 2019, from 10am to 2pm**, for the Leeds Market event
- **Week commencing the 4 November 2018 (provisionally)** for the local events.
We will let you know the dates and times for the local events as soon as we know more.

If you have any questions please contact Chris, chris.bridle@nhs.net

System Leadership Events – 2 Day event

There is a great opportunity for interested persons to attend a ‘System Leadership Event’ which takes place across two days and aims to create a ‘wave of system leaders across health and social care in Leeds. Dates are below and it would be useful to attend both days to get the full benefit.



Day 1 – 12, 18, 26 September 2019

Day 2 – 6, 13, 21 November 2019



9am – 3:30pm



TBC

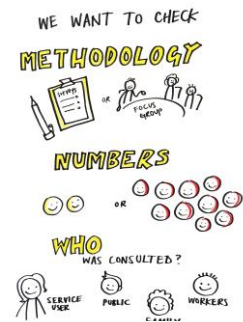
You can find out more about the event here:

<https://www.leedsccg.nhs.uk/content/uploads/2019/06/Creating-System-Leadership-Community-in-Leeds.pdf>

Please contact your mentor if you are interested in attending.

Patient Assurance Group (PAG)

This section is about any news or updates about PAG.
 Please note that this section will not include PAG papers as they will be sent separately by the Governance team at the appropriate time.



Next formal PAG meeting - The next scheduled PAG is **Wed 10 July 2019**, Old Fire Station, 10am – 12pm and **Leanne, Dick** and **John** are down to attend.

Unfortunately, Pauline is no longer able to attend so we have space for another volunteer to attend the PAG in July. Please contact **Caroline** if you are free and willing to attend.

The following volunteers have been selected to attend the future PAG meetings.
Please confirm with Caroline that you are still able to attend these dates:

Date	Time	Venue	Volunteers attending
7 August	10am-12pm	Old Fire Station, Gipton	Sue, Kath, Tricia, Dick, John
4 September	6pm – 8pm	WIRA House	Kath, John, Pauline

Please can you let Caroline know about your availability for all the above on caroline.mackay2@nhs.net or call 0113 843 5470.

Opportunities

Here are the current opportunities we have for volunteers to get involved in projects. If you are interested in any of the opportunities or would like more information, please contact the relevant person in the engagement team.



Title	CCG Volunteer Recruitment Steering Group
Project summary	<p>As discussed in the recent CCG Volunteer review session, we're looking to our next 'recruitment drive' and we want our CCG Volunteers involved in the process.</p> <p>We're hoping to launch our next set of applications at the beginning of August and we want to make sure we get the process right, target the right audience etc.</p> <p>We're also hoping that CCG Volunteers might be involved in the interviewing process of potential applicants, we'll keep you posted.</p> <p>We're looking for several volunteers who can sit on the steering group and work together to plot out the next recruitment of CCG Volunteers. Caroline will be leading on this work when she returns from leave, but if you are interested please let Adam know (details below).</p>
How long the project runs for	Until September 2019 (the exact dates for the event will be confirmed as soon as possible)
Frequency of meetings	Monthly until September First meeting Friday 28 June 2019 , 10am – 12pm, WIRA House
Number of volunteers needed	Up to 3 max.
Engagement team contact	Adam Stewart – adam.stewart1@nhs.net
Closing date to express interest	14.06.2019

West Yorkshire and Harrogate's Health and Care Partnership's Digital Board - NEW

West Yorkshire and Harrogate's Health and Care Partnership's Digital Board are looking for a patient and public involvement member to join the membership of a newly established **Digital Board**, to give a patient perspective to the development of a digital strategy and the progression of future digital initiatives across the region.

The ideal candidate will have an interest in improving health and care services through digital technology and be committed to their local community and provide a view of patients, unpaid carers and the public's understanding and knowledge.

If you are interested please visit the **West Yorkshire and Harrogate's Health and Care Partnership's** [website](#) and complete the patient and public member expression of interest form. You can find the form in the **Patient & Public members section** on the page.

Please you let you mentor know if you are interested in this position.

Current engagements

Below are current live engagements that we're aware of. This refers to engagements where people can offer their feedback and have a say, usually through a survey. Other chances to get involved such as project groups, recruitment opportunities etc. will be listed in the 'Opportunities' section.

If you are aware of other engagements that we have not listed, please get in touch with Adam or Andra and let us know and we will happily share in the next newsletter.

Any updates regarding our engagement projects can be found on our website on our consultations page: www.leedsccg.nhs.uk/get-involved/consultations/

Healthy Hearts – Cholesterol Engagement (03.06.19 – 30.06.19)

West Yorkshire and Harrogate Healthy Hearts would like to know what people in the West Yorkshire and Harrogate area think about the work they're doing to help prevent heart attacks and strokes.

West Yorkshire and Harrogate Healthy Hearts is a three-year local NHS project that aims to reduce the number of cardiovascular incidents, such as heart attacks and strokes, by 10% across our region. They believe this will mean 420 heart attacks and 620 strokes will be prevented, saving the local NHS £12m. In phase two of their programme, which is due to launch this autumn, they'll be concentrating on cholesterol levels.

The Healthy Hearts team are asking people to spend a few minutes of their time to answer some simple questions. Feedback will help them understand what local people think about the work they are doing to prevent hearts attacks and strokes.

You can access their questionnaire and find out more here:

<https://www.leedsccg.nhs.uk/get-involved/your-views/healthy-hearts-cholesterol-public-engagement/>

You can find out more about the Health Hearts project on their website here:

www.westyorkshireandharrogatehealthyhearts.co.uk/.

If you have any questions about this engagement please contact Pete Waddingham, Healthy Hearts Programme Manager, on pete.waddingham@yhahsn.com

Training - **UPDATE**

This section is about any upcoming training available.

As you know we've used the first six months of 2019 as a 'fallow' period to evaluate the engagement hub work, you can view the results and report on our website here: https://www.leedsccg.nhs.uk/content/uploads/2019/05/Engagement_Hub_report.pdf

Following the review, it was agreed that we will host a number of training sessions towards the back end of the year. Some of these have been confirmed and are listed below. All sessions will be taking place at the **Old Fire Station** in Gipton (LS9 6NL).

Date	Training session	Details of training	Time
16 Sept	Co-Production	This session will define co-producing and explore its potential in health and social care commissioning. We will look at examples in practice and explore in detail the elements of co-design, co-decision making, co-delivery and co-evaluation.	9:30pm – 12:30pm
25 Sept	Knowing Your Community	This session will look at the importance of equality and diversity in health and social care. We will look at national and local guidance which drives this work and analyse best practice. We will also look at how CCG Volunteers can support the CCG to engage with seldom heard groups.	10am – 12:30pm
10 Oct	Being an effective health volunteer - NEW	This session will look at why health volunteers are essential in the development of local health services. We will outline the roles of the health volunteers and explore how they can influence service change.	1:30 pm- 4:30 pm

23 Oct	Patient Participation Groups (PPGs)	This session will explore the role of patient participation groups. Participants will look at the changing role of GP practices and examine the challenges they face and the opportunities they present. They will explore how members can work with staff to develop services and examine good practice from other areas of the country.	9:30pm – 12:30pm
22 Nov	Introducing the NHS	This session will look at the impact of the Health and Social Care Act 2012 on NHS organisations and patients. We will explore the new NHS landscape and look at how NHS organisations are structured locally. We will also look at national drivers for change including government policies, the rising demand for health and social care and the impact of the Francis report.	TBC

Other training sessions

There are a number of organisations that deliver training across the city. Many of these are available on the Voluntary Action Leeds (VAL) website (link below).

[Find training in the area on the Doing Good Leeds website](#)

If you find a course you think it relevant to your role as a CCG Volunteer, you can speak with your mentor if you would like to book on.

The NHS Explained: How the Health System in England Really Works

Developed by The King's Fund, this free, online course will help you understand what keeps the fifth largest employer in the world running. You'll explore the challenges facing the system, and how to ensure the NHS is fit for the future. You can complete it at your own leisure.

You can find out more about the training here:

https://www.futurelearn.com/courses/the-nhs-explained?utm_campaign=kings_fund_the_nhs_explained_june_2019&utm_medium=organic_social&utm_source=kf_staff_dmaggs

CCG Volunteers Peer Support

This section is about opportunities for CCG Volunteers to be involved in peer support. There will be updates around peer support meetings and other opportunities to liaise with fellow volunteers in order to support one another.

2019 - Peer Support Meetings

We have booked room 4 at WIRA House for two dates in 2019 where CCG Volunteers can come along and catch up with one another and offer each other support. These meetings, at present, do not have a formal agenda and will be directed by volunteers in attendance.

As discussed at the CCG Volunteer review day, we are going to reach out to Healthwatch and Voluntary Action Leeds to see if their respective volunteers would be interested in getting involved in future peer support groups.

A couple of members of the CCG engagement team will be in attendance to support.

Upcoming dates are:

Thursday 24 October 2019, 1:30pm – 3:30pm – WIRA House, LS16 6EB

Resources

This section is about any information that would be relevant to your role, such as information about NHS, commissioning, etc. We will occasionally post recent reports and evaluations here also.

If you are aware of any resources that you would like to share with us or your fellow volunteers please send them to Adam adam.stewart1@nhs.net or Andra andra.szabo@nhs.net

1. **How NHS works** - King's fund video about how NHS works in England – www.kingsfund.org.uk/audio-video/how-does-nhs-in-england-work

2. **Commissioning for outcomes – measuring what really matters**
<https://www.health.org.uk/sites/health/files/MeasuringWhatReallyMatters.pdf>

3. **Five Year Forward View (FYFV)**
<https://www.england.nhs.uk/wp-content/uploads/2014/10/5yfv-web.pdf>

4. **Leeds Health and Care Plan**
<http://inspiringchangeleeds.org/ambition/lhcp/>

5. **NHS Long Term Plan**
<https://www.longtermplan.nhs.uk/>

6. **NHS Leeds CCG - Strategy Presentation slides**
You can find the slides from Tim Ryley's strategy presentation [here](#) .

7. **Safe Haven engagement report** – www.leedsccg.nhs.uk/get-involved/your-views/safehaven/

8. **Involving You report, 2018 – 19**
https://www.leedsccg.nhs.uk/content/uploads/2019/05/Involving_you_2018-19.pdf