
CCG VOLUNTEERS NEWSLETTER

Issue 20

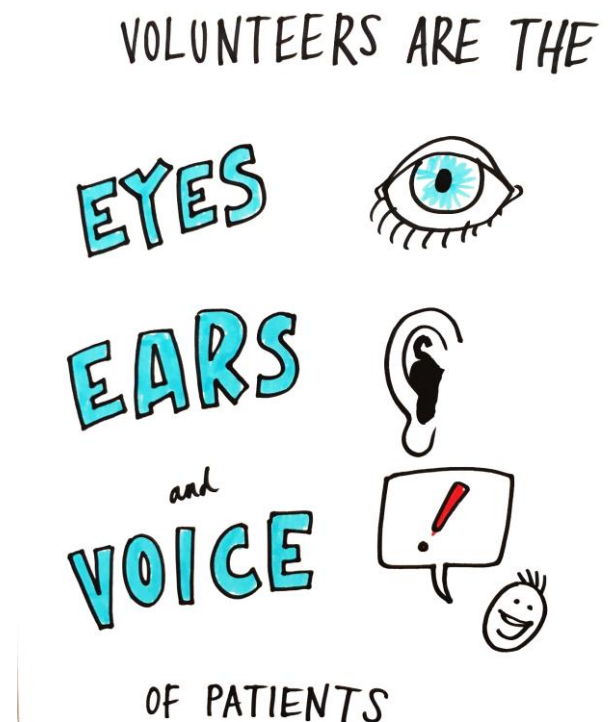
13 February 2019

CCG Volunteers Newsletter

NHS Leeds CCG

This weekly newsletter intends to bring you up to speed with any opportunities and news relevant to your role as a CCG volunteer.

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For any suggestions about how we can improve this newsletter please email Adam on adam.stewart1@nhs.net or Andra on andra.szabo@nhs.net.

News

This section is about any news relevant to the CCG or CCG volunteers programme.

CCG Volunteer Bio

As we have spoken about previously, we're very keen to have a page on our website introducing our volunteers in a 'Meet Our Volunteers' type page. On there we would like a photo of you (or a picture that represents you) with your name and a short bio with a little bit about you and why you're a volunteer.

We're asking all our volunteers to complete a short bio that we can use on the website. You can find the bio here:

<https://www.leedsccg.nhs.uk/content/uploads/2019/01/Volunteer-Bio-Template.docx>

Many thanks to Tricia, Sue, Dick and John for sending their completed bio through. Check them out on our 'Meet our volunteers' page here:

<https://www.leedsccg.nhs.uk/get-involved/ccg-volunteer/meet-our-volunteers/>.

If you have any questions please get in touch with your mentor.

Patient Assurance Group (PAG)

This section is about any news or updates about PAG. Please note that this section will not include PAG papers as they will be sent separately by the Governance team at the appropriate time.



Next formal PAG meeting – Wednesday 6 March 2019, 10am – 12pm, WIRA House, LS16 6EB

Following completion of the last Doodle Poll, the following volunteers have been selected to attend the **March** PAG meeting:-

March (Wednesday 6th, 10am-12, WIRA House):
 Sue Watson, Kath Newton and John Curtin

We need a fourth volunteer to attend the PAG in March. If you are free and available to come along, please let Caroline know as soon as possible.

In addition, we have initial dates for PAG meetings from April 2019 until March 2020. Timings will be confirmed once we have booked meeting rooms, and a Doodle Poll will be sent out for people to complete their availability.

Wed 3 rd April 2019	Wed 2 nd October 2019
Wed 1 st May 2019	Wed 6 th November 2019
Wed 5 th June 2019	Wed 4 th December 2019
Wed 10 th July 2019	Wed 8 th January 2020
Wed 7 th August 2019	Wed 5 th Feb 2020
Wed 4 th September 2019	Wed 4 th March 2020

Please can you let Caroline know about your availability for all the above on caroline.mackay2@nhs.net or call 0113 843 5470.

Opportunities - **UPDATE**

Here are the current opportunities we have for volunteers to get involved in projects. If you are interested in any of the opportunities or would like more information, please contact the relevant person in the engagement team.



Title	Personal Health Budgets – 117 Aftercare
<p>Project Summary</p>	<p>There is a government mandate to roll out the implementation of personal health budgets (PHBs) to a number of different areas of care. An existing one is Personal Wheelchair Budgets, where patients are able to select the wheelchair they need to address their specific needs. This is purchased and arranged by the provider to ensure they get the right chair (as opposed to being given a generic one that isn't suitable).</p> <p>The next area that this is focusing on is 117 Aftercare for patients under a section 117 treatment order of the mental health act. The PHB will allow patients to identify care, interventions or equipment that will enable them to maintain and achieve their recovery goals.</p> <p>We're currently looking for one or two CCG Volunteers to be involved in decision making around the process and implementation of 117 PHBs in Leeds. There are a number of opportunities to get involved including:</p> <ul style="list-style-type: none"> • Sitting on the PHB steering group and offering challenge where appropriate. • Networking with different organisations, including voluntary sector. • Possibility to network on a West Yorkshire and Harrogate wide level. • To be involved in the NHS England co-production network. • Help develop a co-produced action plan. <p>Please note you're not expected to do all of the above, these are the opportunities this role provides.</p> <p>We will ask for you to meet with the lead commissioner for an introduction to the subject.</p>

How long the project runs for	12 months minimum
Frequency of meetings	Monthly (as needed)
Number of volunteers needed	Up to two
Engagement team contact	Adam Stewart Tel: 0113 8435470 / Email: adam.stewart1@nhs.net
Closing date	Tuesday 19 February 2019

Title	Chronic Pain Service Re-procurement - UPDATE
Project summary	<p>Currently the chronic pain service is provided by 2 providers: Leeds Community Healthcare and In-health Pain Management. The contract comes to an end 30 September 2019. People who are experiencing pain are referred into the service via their GP after completing a pain management survey. They then receive a range of holistic treatments.</p> <p>The commissioners are not planning on changing the service that is provided. It will still be delivered over a variety of locations across the city. The only difference is that there will only be one provider but the service specification and the pathway will be the same. We are asking for 2 volunteers to sit on the re-procurement panel.</p>
How long the project runs for	Between April and May 2019
Frequency of meetings	There will be training for assessors in April which will take about 1.5 hours. Evaluators will assess each application and score them independently at home between 22 April and 10 May. A consensus meeting will take place at the CCG over a day between the 7 and 10 May
Number of volunteers needed	2
Engagement team contact	Helen Butters - hbutters@nhs.net
Closing date to express interest	28 March 2019

Current engagements

Below are all our current live engagements. Please take the time to complete the survey and share it with friends, relatives, colleagues and other contacts you may have in your community. Any updates regarding our engagement projects can be found on our website on our consultations page: www.leedsccg.nhs.uk/get-involved/consultations/

Mental Health Crisis Services

Healthwatch Leeds are looking at mental health Crisis services in Leeds
Have you used the service? Do you know anyone who has experience of Mental Health Crisis in Leeds?

If you are interested to have your say and help shape future crisis services please fill in their short survey here: <https://bit.ly/2Tu1cMq>

As with all our engagement, please share this in any networks or opportunities you may have.

Urgent Treatment Centres (21.01.19 – 15.04.19) - **UPDATE**

The NHS Leeds CCG is running a high-level engagement on Urgent Treatment Centres (UTC). The proposal is to establish five new UTCs in the city, two out of existing centres, two 'co-located' out of A&E and a new site in east Leeds, probably Seacroft.

The engagement is of great importance to the CCG and we would expect all our volunteers to offer their feedback on the engagement by completing the [survey](#) at the below link, as well as sharing and promoting the engagement in all appropriate avenues.

Many thanks to Sue, Pauline, Dick, Kath, John and Leanne for their help supporting this so far by:

- Sharing copies of surveys with friends and families.
- Sharing copies of surveys with PPGs
- Discussing the engagement at different meetings around the city
- Signing up to support several of the drop-ins/events

It isn't too late to get involved. We would appreciate more support with our drop-ins and events. If you think you can help out please let Adam know.

More information about the events and drop-ins, such as times and venues, can be found on our website here: <https://www.leedsccg.nhs.uk/utcevents/>

If you have any questions, please contact adam.stewart1@nhs.net

Upcoming events

This section is about any upcoming events that might be of interest to you.

The King's Fund - Health and care explained: How the system works and how it is changing

- **Thursday 28 February 2018**
 - 9:45am – 3:45pm (registration from 9 am)
 - Met Hotel
 - There are bursary places available for patients and carers

For more information please visit Kings Fund webpage here:

<https://kingsfundmail.org.uk/21A8-5Y7XU-47U760HZ89/cr.aspx>

Training

This section is about any training available in the next few weeks.

Engagement Hub Update – No training between Jan – Jun 2019

As part of our ongoing evaluation of the training programme we have decided to pause our delivery of a scheduled training calendar and review our provision. There are several reasons for this, including; poor attendance and high cancellation rates (we've cancelled more sessions than ran over the last five months) as well as ongoing discussions with our partner organisations about the need to nail down processes and ways of working going forward.

We're going to use the 'fallow' six month period to evaluate the engagement hub work and see what it is going to look like with everything kicking back into gear by July 2019. The survey to give your feedback is now live until **18 February 2019**, you can tell us what you think at the following link:

<https://www.smartsurvey.co.uk/s/EHreview/> (you can complete it even if you have never been to one of our training sessions!).

Resources

This section is about any information that would be relevant to your role, such as information about NHS, commissioning, etc. We will occasionally post recent reports and evaluations here also.

If you are aware of any resources that you would like to share with us or your fellow volunteers please send them to Adam adam.stewart1@nhs.net or Andra andra.szabo@nhs.net

1. How NHS works

King's fund video about how NHS works in England - www.kingsfund.org.uk/audio-video/how-does-nhs-in-england-work

2. Commissioning for outcomes – measuring what really matters

<https://www.health.org.uk/sites/health/files/MeasuringWhatReallyMatters.pdf>

3. Five Year Forward View (FYFV)

<https://www.england.nhs.uk/wp-content/uploads/2014/10/5yfv-web.pdf>

4. Leeds Health and Care Plan

<http://inspiringchangeleeds.org/ambition/lhcp/>

5. NHS Long Term Plan

<https://www.longtermplan.nhs.uk/>