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# CCG VOLUNTEERS NEWSLETTER

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Issue 2

3 October 2018

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## CCG Volunteers Newsletter

*NHS Leeds CCG*

This weekly newsletter intends to bring you up to speed with any opportunities and news relevant to your role as a CCG volunteer.

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VOLUNTEERS ARE THE  
**EYES**   
**EARS**   
and  
**VOICE**   
OF PATIENTS

For any suggestions about how we can improve this newsletter please email Adam on [adam.stewart1@nhs.net](mailto:adam.stewart1@nhs.net) or Andra on [andra.szabo@nhs.net](mailto:andra.szabo@nhs.net).

## News

This section is about any news relevant to the CCG or CCG volunteers programme.

### Care Quality Commission (CQC) Visit

Some of you may have seen the emails sent out by Chris and Adam to the CCG Network last week asking for feedback or assistance at a meeting with the CQC. They were in Leeds looking at our processes and how we engage with people, among other things. We managed to get a number of people along to a meeting with them at Merrion House last Wednesday. Many thanks for everyone who contributed either in feedback or by attending the meeting.

From what we can tell, the meeting went well and we will share the CQC's report once it has become available.

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## Patient Assurance Group

This section is about any news or updates about PAG. Please note that this section will not include PAG papers as they will be sent separately by the Governance team at the appropriate time.



**Last chance:** If you haven't yet had the chance to tell us when you prefer to attend the future PAG meetings, please do so by completing our doodle poll:

<https://doodle.com/poll/6tsvb5rkhuy2hqmk>

If you cannot vote online for any reason, please give us a call and we can do it together over the phone.

## Opportunities

Here are the current opportunities we have for volunteers to get involved in projects. If you are interested in any of the opportunities or would like more information, please contact the relevant person in the engagement team.



Title	Leeds Cancer Programme Patient and Public Engagement Hub
<b>Project Summary</b>	<p>The Leeds Cancer Programme is a pioneering partnership which aims to transform cancer services across the city. We want to achieve the best in cancer care for the people of Leeds and work with all communities to ensure that everyone affected by cancer has access to the same high quality care. We are committed to putting people affected by cancer at the heart of services and want patients, families, carers and the public to shape our work.</p> <p>The Patient and Public Engagement Hub has a vital role in providing assurance for all the engagement work that falls out of the Leeds Cancer Programme (these projects do not go to the CCG Patient Assurance Group).</p> <p>We already have a CCG Volunteer involved in the Hub, and we are looking for a second volunteer to further support the other hub members with the assurance process.</p>
<b>How long the project runs for</b>	Approximately 18 months
<b>Frequency of meetings</b>	Attending a monthly hub meeting. Meetings usually last for 2 hours.
<b>Number of volunteers needed</b>	One
<b>Engagement team contact</b>	Gemma Kierczuk Tel: 0113 8435470 Email: <a href="mailto:gemma.kierczuk@nhs.net">gemma.kierczuk@nhs.net</a>
<b>Closing date to express interest</b>	Sun 14 Oct 2018

<b>Title</b>	<b>System Leadership Hub</b>
<b>Project Summary</b>	<p>The Hub is a system leadership community across health and social care in Leeds. The group meets every four months and brings together ‘system leaders’ – people who want to build a partnership vision in Leeds where services work together to improve health and care across the city. The group is still in its early stages and has met twice so far.</p> <p>The Purpose of the Hub is to ‘Create a community of system leaders who “infect” others with system leadership as a way of being.’ The vision is to ‘Work as an interconnected city to be the best city for health and wellbeing’</p> <p>This group would be of interest to anyone who would like to:</p> <ul style="list-style-type: none"> <li>• work at a strategic level</li> <li>• work with inspiring people from across health and social care</li> <li>• learn about leadership in a complex, multiagency system</li> <li>• understand the challenges facing the system</li> <li>• explore opportunities for innovation in partnership working</li> </ul>
<b>How long the project runs for</b>	No end date
<b>Frequency of meetings</b>	Approx. four times a year (full days)
<b>Number of volunteers needed</b>	One or two
<b>Engagement team contact</b>	Chris Bridle Tel: 0113 8435470 Email: <a href="mailto:chris.bridle@nhs.net">chris.bridle@nhs.net</a>
<b>Closing date to express interest</b>	Weds 3 Oct 2018

<b>Title</b>	<b>The West Yorkshire and Harrogate health and Care Partnership (WYH HCP) People's Panel</b>
<b>Project Summary</b>	<p>The WYH HCP is our local STP (Sustainability and Transformation Partnership). It is how we work together as a regional partnership to transform how we deliver care across West Yorkshire and Harrogate. You can read more about it here: <a href="https://www.wyhpartnership.co.uk">https://www.wyhpartnership.co.uk</a></p> <p>The people's panel is the equivalent of our PAG but it looks at providing assurance at a regional level – do our regional service changes have robust and meaningful engagement?</p> <p>We'd like someone to represent the city on this regional panel.</p> <p>This group would be of interest to anyone who would like to:</p> <ul style="list-style-type: none"> <li>• work at a strategic level</li> <li>• work at a regional level</li> <li>• champion the needs of people across West Yorkshire and Harrogate</li> </ul>
<b>How long the project runs for</b>	No end date
<b>Frequency of meetings</b>	Approx. every 4/5 months (three hour meetings)
<b>Number of volunteers needed</b>	One
<b>Engagement team contact</b>	Chris Bridle Tel: 0113 8435470 Email: <a href="mailto:chris.bridle@nhs.net">chris.bridle@nhs.net</a>
<b>Closing date to express interest</b>	Wed 3 Oct 2018

## Current engagements

Below are all our current live engagements. Please take the time to complete the survey and share it with friends, relatives, colleagues and other contacts you may have in your community. Any updates regarding our engagement projects can be found on our website on our consultations page: [www.leedsccg.nhs.uk/get-involved/consultations/](http://www.leedsccg.nhs.uk/get-involved/consultations/)

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### 1. Diabetes Strategy Leeds

This engagement is about developing the diabetes strategy for Leeds. We are keen to hear from people with a **diabetes** diagnosis, their families, parents and carers, and from professionals who deliver diabetes services, about their experiences of living with diabetes. To have your say please click here:

[www.smartsurvey.co.uk/s/leedsdiabetes2018](http://www.smartsurvey.co.uk/s/leedsdiabetes2018)

Please note that the closing date for the Diabetes survey is **8 of October 2018**.

### 2. Changes to The Light GP Practice

The NHS Leeds Clinical Commissioning Group (CCG) is re-procuring (paying for) The Light GP service. Part of the re-procurement process is to engage (talk to) registered patients at The Light. This engagement will help us to understand people's experience of using The Light and their needs and preferences for future services. This information will help us develop a service that meets the needs of registered patients. To view the survey and access updates click here:

<https://www.leedsccg.nhs.uk/get-involved/your-views/primary-care-the-light/>

Please note the closing date for this engagement is **11 November 2018**.

## Upcoming events

This section is about any upcoming events that might be of interest to you.

### Big Leeds Chat

The Big Leeds Chat is the first of many citywide events to engage with the public about the future of health and social care in the city. Feedback from people will be used to develop the Leeds Plan – our plan for making Leeds the best city to live in in the UK. The aim of the event is to listen to people and demonstrate how we are working together to improve local services.

This exciting partnership event will bring together all health and social care commissioners and providers (including the voluntary sector) for the first time. The event will have opportunities for people to share their views about Leeds and find out more about what we are doing as a city to develop a healthy and sustainable future in health and social care. There are lots of engaging activities on offer including Love Arts workshops and head massage. It's going to be a lot of fun!

**When:** Thursday 11 October 2018

**Where:** Leeds Market

**Time:** 10am – 3pm

**For more info:** <https://www.eventbrite.co.uk/e/the-big-leeds-chat-tickets-50591442366>

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### Annual Citywide PPG Event

Following on from the success of last year's event at Elland Road, we're bringing the annual PPG event back (it's what the people wanted). Building on the conversations and ideas raised last year, the event promises to be bigger and better than ever, taking into account the feedback from last year. The working group, made up of staff and patients, are working hard to pull the event together.

**When:** Thursday 18 October 2018

**Where:** The Long Room, Headingley Experience, Leeds, LS6 3BR

**Time:** 10am – 4pm

**To book:** <https://leedspggevent.eventbrite.co.uk>

## Training

This section is about any training available in the next two weeks. If you need to find out more about the training or to book a place, please call us on 0113 843 5470 or email [anna.walters@nhs.net](mailto:anna.walters@nhs.net) . Please check our website for other training sessions : [www.leedsccg.nhs.uk/get-involved/how/ccg-volunteer/training/](http://www.leedsccg.nhs.uk/get-involved/how/ccg-volunteer/training/)

<b>Date</b>	<b>Training session</b>	<b>Details of training</b>	<b>Time</b>	<b>By who?</b>	<b>Where?</b>
Wed 10 <sup>th</sup> Oct	Mental Health Anti-Stigma	This session will explore mental health, what stigma is, how to identify it and the impact of stigma and discrimination	1:30pm - 4:30pm	Leeds and York Partnership Foundation Trust	Old Fire Station, LS9 6NL
Sat 27 <sup>th</sup> Oct	Peers Support Group	The peer support group exists to ensure that people representing patients, carers and the public on NHS CCG Partnership steering groups are clear about their role and confident to champion the patient voice. It is open to anyone who wants to network, share good practice and provide support to fellow peers	12pm - 2pm	NHS Leeds CCG	Old Fire Station, LS9 6NL